

# LICENSING REQUIREMENTS

Please include the following requirements and Fax to **425-453-0909** Or E-Mail to **Contracting@theannuitysourceinc.com** 

# Contracting Requirements

- Completed Contracting Packet
- Copies of all Resident and Non-Resident Licenses
- Current E&O Coverage Declaration Page
- Voided Check for EFT
- If you answered "yes" to any question re: special circumstances, please include an Explanation Document.

# **Training Requirements**

- If you are submitting new business with contracting, please provide a copy of the client application. Also please ensure you have completed the <u>Carrier</u> <u>Product Training</u> PRIOR to dating any new business.
- If applicable, provide a copy of your NAIC state required suitability training completion certificate.
- Please complete your AML Training via the LIMRA site.
   https://aml.limra.com

**Username:** First four letters of last name and last six of the social - all lowercase **Password:** Frist time users will use the last name (lowercase)

# Licensing Questions please call: 800-743-4930

www.theannuitysourceinc.com

# Senior General Agent Contract

#### CONTENTS

- 1. Checklist for Completion
- 2. Senior General Agent Agreement
- 3. Personal Data Sheet
- 4. Agent Direct Deposit Instructions
- 5. IRS Form W-9 Request for Taxpayer Identification Number and Certification
- 6. Business Guidelines
- 7. Business Guidelines Certification

# **Checklist for Completion**

Thank you for choosing to become a part of Guggenheim Life and Annuity. We believe that Guggenheim Life can deliver exceptional results for our clients by exceeding expectations – at every point of interaction. Congratulations on your first step in joining Guggenheim's proud and distinguished tradition of success.

Please fill out all required forms completely and legibly. To help with this, please use the following CHECKLIST FOR COMPLETION that lists all documents required to become appointed.

We will process your appointment upon receiving all completed paperwork and supporting documents as defined in our Business Guidelines.

CHECKLIST FOR COMPLETION (Checklist must be submitted with contracting paperwork.)

#### PRODUCERS

Producer Name

PLE	ASE PROVIDE THE FOLLOWING	SUI	PPLEMENTAL DOCUMENTS TO PROVIDE	
	Completed Checklist		Copy of E&O Certificate	
	Personal Data Sheet		Copy of Resident State Insurance License	
	Producer Agreement (Please return all pages.)		Copy of Non-Resident Insurance Licenses (indicate non-	
	Direct Deposit Authorization Form		resident states you will write business in)	
	W-9			
	Preserve MYGA Training Course Certificate			
	If Massachusetts, Appendix D – Certification of		Copy of AML Certificate	
	Compliance - Massachusetts Security Regulation – 201		Copy of Business Guidelines Certification	
	CMR 17.00 from Business Guidelines herein		Product Training Course Certificate	
INE	EPENDENT MARKETING ORGANIZATION			
IMC	) Name		IMO #	
VE	RIFYING INFORMATION			
	Please verify all information is complete and correct prior to submission.			
	Appointment level			
	Upline information			
PR	OVIDE ADDRESS BELOW IF			
	Licensed Only; or			
	You do not want correspondence to go directly to the ager	nt.		
Stre	pet			
City			Stata 7ID	
City			StateZIP	
SU	BMIT THIS CHECKLIST AND OTHER DOCUMENTS	s vi	A ONE OF THE FOLLOWING	
Em	ail AGENCY@GUGGENHEIMINSURANCE.COM			
Fax	317 574 6253			
Mai	Guagaphaim Life and Appuity Company 1401 Papers	dvoni	a Parkway   Suite 300   Indiananolis IN 46280	

Mail Guggenheim Life and Annuity Company | 401 Pennsylvania Parkway | Suite 300 | Indianapolis, IN 46280

# Senior General Agent Agreement

THIS AGREEMENT ("Agreement") is made on the \_\_\_\_ day of \_\_\_\_\_, 20\_\_\_, between Guggenheim Life and Annuity

Company ("Guggenheim" or the "Company") and \_\_\_\_\_, ("SGA"), its Senior General Agent.

#### SECTION 1. APPOINTMENT

Guggenheim hereby appoints SGA as an independent general agent, solely for the purposes of soliciting and procuring applications for life insurance and annuity policies written by Guggenheim.

#### SECTION 2. RELATIONSHIP

Nothing contained in this Agreement shall be construed to create the relationship of employer-employee, partners, joint venturers, or (except as expressly provided herein) principal and agent, between Guggenheim, on the one hand, and SGA or SGA's employees, on the other hand. SGA's relationship to Guggenheim shall be only as an independent contractor. SGA shall be free to exercise independent judgment as to the time and manner of the performance of the acts authorized under this Agreement. SGA is responsible for withholding and reporting any and all taxes on its commissions as well as those of its employees. The relationship between SGA and Guggenheim set forth in this Agreement is non-exclusive and nothing herein shall prevent Guggenheim from authorizing other senior general agents or producers in any area or market or otherwise.

#### SECTION 3. LIMITATION OF AUTHORITY

SGA shall have no authority other than as specified in this Agreement. Specifically, and without limitation:

- a) SGA shall have no authority to bind Guggenheim with respect to any annuity or insurance product or otherwise.
   Guggenheim makes no representation that any application submitted by SGA will result in the issuance of an annuity or insurance policy by Guggenheim. Guggenheim may reject, in its sole discretion, any application.
- b) SGA shall not make or alter any policy or contract forms or alter any conditions contained therein or waive any of the provisions or conditions thereof;
- c) SGA shall not modify, alter or waive any of Guggenheim's contractual rates or waive any forfeiture;
- d) SGA shall not incur any debt or liability for or against Guggenheim;
- e) SGA shall not perform any act other than as expressly provided herein, except as specifically authorized in writing by the Chief Marketing Officer or President of Guggenheim;
- f) SGA shall not interpret or render opinions in any way, including, without limitation, offering tax or legal advice on any of Guggenheim's insurance policies, or Guggenheim's practices or procedures under any circumstances; and
- g) SGA shall be subject to such written rules and regulations as may be issued by Guggenheim, including without limitation, its Business Guidelines as may be amended from time to time. Notice of any amendment to the Business Guidelines will be provided to SGA. The Business Guidelines are available upon an electronic website which has been made accessible to the insurance producers and marketing organizations contracted with and appointed by Guggenheim and are specifically incorporated herein by reference.

#### SECTION 4. GENERAL PROVISIONS

a) SGA shall at all times keep itself and all employees, if any, suitably licensed with all requisite government agencies at its own expense, including maintaining an active license in any and all states in which SGA solicits applications for annuity

and/or insurance products for Guggenheim. Upon request, SGA shall submit a current copy of each such license to Guggenheim. SGA shall notify Guggenheim immediately of any termination, suspension or expiration of any such license.

- b) SGA shall fully comply with all written rules and regulations as may be issued by Guggenheim, including without limitation, its Business Guidelines.
- c) All initial premiums tendered along with a contract application shall be paid by check made payable directly to Guggenheim and shall be transmitted to Guggenheim together with the application. SGA is not authorized to endorse or cash checks, drafts, money orders or other financial instruments made payable to Guggenheim, or which are otherwise intended by the policy applicant or policyholder to be paid to Guggenheim. If, notwithstanding the foregoing, premium funds come into the possession of SGA, they shall constitute trust funds, shall not be commingled by SGA with its own assets and shall not be subject to any use by SGA.
- d) SGA shall not, directly or indirectly, pay or allow any rebate of SGA commissions on any policy issued or proposed to be issued hereunder, nor offer any unlawful inducement to the sale or issuance of a policy.
- e) SGA shall not be entitled to compensation with respect to any policy or contract which is rescinded or canceled by Guggenheim for any reason including, without limitation, suitability, misrepresentation or misunderstanding. Any compensation paid to SGA on such policy or contract shall be immediately refunded to Guggenheim. This Section 4(c) shall not apply to policies surrendered according to their terms except as provided in Section 13(b).
- f) In case of impounding or holding in abeyance of premiums as a result of any court order or rule of any State Insurance Department or other lawful authority, SGA's compensation shall remain in abeyance in the same manner and to the same extent as the premiums upon which such compensation is payable.
- g) SGA shall not deliver any policy or contract without securing a signed delivery receipt for same from the applicant and promptly (within five (5) business days of delivery) remitting such delivery receipt to Guggenheim.
- h) SGA shall immediately deliver to Guggenheim such proofs of loss or other evidence of any claim or complaint made or filed by an applicant, insured, beneficiary or any other claimant.
- i) SGA agrees to give its full and complete cooperation in responding to any customer or regulatory complaint or inquiry and will promptly respond in writing directly to Guggenheim upon its request.
- j) SGA shall keep a true and correct record and keep books or accounts on all transactions arising out of this Agreement and shall preserve and hold all documents, correspondence and records of SGA in accordance with prudent record keeping practices and in compliance with all federal and state privacy and security standards and with the Business Guidelines. SGA shall cooperate and assist Guggenheim in making any examination or inquiry with respect to such transactions. Guggenheim shall have the right to obtain copies or inspect all such records, documents or correspondence maintained by SGA, the copying expenses for which are at SGA's cost.
- k) In the event of termination of this Agreement (and at any other time upon demand of Guggenheim), all Guggenheim property in the custody of SGA shall be immediately returned to Guggenheim.
- All expenses, of whatever character, of SGA concerning SGA's performance hereunder shall be borne and paid for by SGA exclusively, without recourse to Guggenheim.

#### SECTION 5. ADVERTISING

SGA shall comply in all respects with the provisions of Guggenheim's Business Guidelines as respects any and all circulars, advertising material, or literature which it utilizes to sell or promote Guggenheim's business or products, regardless of how or

where, or by whom, such advertising material is generated or produced. All advertisements that reference Guggenheim's products or services must be approved by Guggenheim prior to use.

#### SECTION 6. SGA COVENANTS

- a) SGA shall endeavor to promote the business and interests of Guggenheim as contemplated by this Agreement and shall so conduct itself as not to affect adversely the business, good standing or reputation of Guggenheim.
- b) Guggenheim has the sole authority to prescribe the policies and premium rates for which applications may be solicited.
- c) During the life of this Agreement and for a period of two years following the termination of this Agreement, whether such termination is by SGA or Guggenheim:
  - (i) SGA or any employee of SGA will not solicit, recruit, hire, employ, engage or attempt to hire, employ or engage any person who is an employee of Guggenheim or one of its insurance related affiliates; assist any person or entity in the recruitment, hiring or engagement of any person who is an employee of Guggenheim or one of its insurance related affiliates; or urge, induce or seek to induce any person to terminate his/her employment or other relationship with Guggenheim or one of its insurance related affiliates. This subsection (i) shall not apply if SGA or any employee of SGA is first contacted by an employee or independent agent of Guggenheim or one of its insurance related affiliates without any prior solicitation or recruitment from SGA or any employee of SGA. Provided, however, that the foregoing does not prohibit:
    - (a) soliciting employees through general job advertisements or similar notices that are not targeted specifically at the employees of Guggenheim or its insurance related affiliates;
    - (b) engaging any recruiting firm or similar organization to identify or solicit persons for employment on SGA's behalf, or soliciting any employee who is identified by any such recruiting firm or organization, as long as such recruiting firm or organization is not instructed to target any employees of Guggenheim or its insurance related affiliates; or
    - (c) soliciting or hiring employees whose employment has been terminated by Guggenheim or its insurance related affiliates.
  - (ii) Neither SGA nor any employee of SGA shall make disparaging or false statements regarding Guggenheim or one of its affiliates to any individual or entity.
- d) SGA shall indemnify and hold Guggenheim harmless from any and all expenses, including attorney fees and costs, and damages resulting from a breach of this Agreement and/or unauthorized acts or transactions by it, its employees, or other persons under its supervision.
- e) In the event of breach of this Agreement by SGA or its employees, Guggenheim shall be entitled, in addition to any claim for damages:
  - (i) to obtain specific enforcement by way of injunctions (including temporary restraining orders, preliminary injunctions and/or a permanent injunction without first posting a bond); and
  - (ii) to terminate SGA's entitlement to any future compensation.
- f) SGA acknowledges that in the course of its duties it will receive and utilize confidential, proprietary and trade secret information regarding Guggenheim and its business operations. Such information gives Guggenheim a competitive advantage in the marketplace by not being generally known by the public and insurance industry and includes but is not limited to policyholder identities and lists, agent identities and lists, pricing and cost information, override schedules and

any documents or computer stored information containing such information. SGA agrees that all such information shall be kept confidential and shall not be disclosed or utilized apart from the performance of SGA's duties under this Agreement, both during the life of and subsequent to the termination of this Agreement.

g) The provisions of this Section 6 shall survive any termination of the Agreement.

#### SECTION 7. PAYMENT AND OFFSET

- a) SGA agrees to repay immediately upon request, all amounts that may from time to time be due to Guggenheim from SGA or its employees, whether arising hereunder or in any other way. SGA shall be liable for all such amounts, and Guggenheim shall charge interest on any such amounts past due up to one percent (1%) per month or the maximum amount permitted by law, whichever is lower.
- b) Guggenheim may in its sole discretion offset against any commissions or other compensation due SGA, whether before or after the termination hereof, any amounts owed to Guggenheim by SGA whether arising hereunder or in any other way.
- c) SGA acknowledges that any amounts advanced by Guggenheim to SGA constitute indebtedness for which SGA is solely responsible. Guggenheim is not limited to offsetting any commissions or other compensation due SGA to satisfy such amounts owed to Guggenheim and may utilize any legally available means to enforce repayment of any amounts advanced to SGA or otherwise due Guggenheim from SGA.
- d) The provisions of this Section 7 shall survive any termination of the Agreement.

#### SECTION 8. ASSIGNMENT

No assignment of this Agreement or of any commission payable hereunder by SGA shall be valid without the prior written consent of Guggenheim. Every assignment shall state that it shall be subject and subordinate to any indebtedness and obligation of SGA that may be due or become due to Guggenheim, and that the assignee and its principals shall assume all of SGA's obligations to Guggenheim hereunder. Unless otherwise stated and agreed to by Guggenheim, an assignment does not relieve SGA of any indebtedness or obligation to Guggenheim. Guggenheim retains the right to assign this Agreement and shall give notice to SGA within thirty (30) days after any such assignment.

#### SECTION 9. TERM AND TERMINATION

The term of this Agreement shall commence on the date signed by the parties and shall continue until terminated pursuant to the terms of this Agreement. This Agreement may be terminated:

- 1. By either party upon fifteen (15) days prior written notice to the other party, without any cause whatsoever.
- 2. Immediately at the option of Guggenheim:
  - i. if SGA, or one of the partners, equity owners, or principal officers of SGA, should become bankrupt or insolvent, or if Guggenheim reasonably believes that a declaration of bankruptcy or insolvency of any of the foregoing is imminent;
  - ii. if SGA, or one of the partners, equity owners or principal officers of SGA, liquidates or dissolves, or begins the court process of liquidation or dissolution;
  - iii. if SGA, any of SGA's employees or one of the partners, equity owners or principal officers of SGA fail to comply with or perform any of the material terms or covenants of the Agreement or of the Business Guidelines, and such failure is not cured within five (5) days of SGA's receipt of written notice by Guggenheim;
  - iv. upon the following conduct by SGA, any of SGA's employees, or one of the partners, equity owners or principal officers of SGA: misappropriation of funds; malfeasance, fraud, violation of any criminal or insurance laws; failure to

comply with any oral or written production requirements; failure to timely remit payment for any amount due and owing to Guggenheim upon demand; or such conduct as would tend to degrade or disgrace Guggenheim;

- v. in the event SGA, any of SGA's employees, or one of the partners, equity owners or principal officers of SGA actively engage in a scheme or process to replace the policies or contracts of Guggenheim with policies or contracts issued by another insurance company or otherwise breaches any of the provisions of Section 6(c) of this Agreement;
- vi. upon the failure of SGA, any of SGA's employees, or one of the partners, equity owners or principal officers of SGA to be licensed to sell insurance in any jurisdiction for which it/he/she has solicited applications for Guggenheim; or
- vii. upon the death of SGA (if a natural person) or any event legally or contractually causing the legal dissolution or wrapping-up of SGA's operations, or corporate or partnership existence (if a non-natural person or entity).

In the event of the death or dissolution of SGA, Guggenheim may continue to rely on this Agreement as continuing in-force until such date as it receives formal written notice of such death or dissolution. The termination remedies available to Guggenheim in this Section 9 are not exclusive. Without limiting the foregoing, Guggenheim expressly reserves the right to seek any other remedies that are available to it at law or in equity, including, but not limited to, seeking an award of money damages, temporary restraining orders, permanent injunctions or remedies pursuant to Section 22 hereof in arbitration, in the event of any breach or threatened breach by SGA, any of SGA's employees, or one of the partners, equity owners or principal officers of SGA, of any of the provisions of this Agreement.

#### SECTION 10. GOVERNING LAW; CONSENT TO JURISDICTION

SGA shall abide by all of the laws, rules, regulations, ordinances or decisions of any federal, state and local government, department or bureau having jurisdiction or supervision over insurance and the conduct of its business, including but not limited to the insurance laws and regulations of any jurisdiction in which SGA is duly licensed to do business as an insurance broker or producer and/or is appointed as such by Guggenheim.

This Agreement shall be governed by and construed in accordance with the laws of the State of Indiana, without giving effect to the principles of conflicts of laws thereof. Subject to the provisions of Section 22 regarding arbitration proceedings, the parties hereto irrevocably consent to the jurisdiction of, and venue in, any federal or state court of competent jurisdiction located in Indianapolis, Indiana, in connection with any dispute based on or arising out of or in connection with this Agreement.

#### SECTION 11. NO WAIVER OR ESTOPPEL

Forbearance, failure or neglect on the part of Guggenheim to enforce any or all of the provisions of this Agreement shall not be construed as a waiver or estoppel of any of the rights or privileges of Guggenheim. A waiver of past acts or circumstances shall not constitute or be deemed a course of conduct or waiver of subsequent acts or circumstances.

#### SECTION 12. ENTIRE AGREEMENT, PREVIOUS AGREEMENTS AND AMENDMENTS

This Agreement, which includes by reference the Business Guidelines, the Personal Data Sheet and the Commission Schedule, contains all of the terms and conditions agreed upon by the parties. Any and all prior agreements, oral or in writing, with respect to Guggenheim or any products issued or assumed by Guggenheim are terminated and superseded by this Agreement. Guggenheim may at any time amend this Agreement by sending written notice of such amendment to SGA. This Agreement cannot be changed by any verbal promise or statement by whomsoever made, and no written modification or change to this Agreement will bind Guggenheim unless it is signed by the President, Chief Operating Officer, Secretary or Assistant Secretary of Guggenheim or other appropriately authorized officer.

#### SECTION 13. COMMISSIONS

- a) Guggenheim shall pay SGA commissions at the rate shown in Guggenheim's SGA Commission Schedule in force as of the date of each sale of Guggenheim's products by SGA, as full compensation for SGA's services and expenses. Guggenheim's Commission Schedule may be amended by Guggenheim at any time at its sole option, which amendments shall be effective immediately upon written (including electronic) notice of such changes to SGA. This notice is deemed to have been provided to SGA upon the posting by Guggenheim of any such amendments to the Commission Schedule upon an electronic website which has been made accessible to the insurance producers and marketing organizations contracted with and appointed by Guggenheim. Any amendment to the Commission Schedule shall apply only to applications written after the effective date of the amendment. Commissions shall be paid with respect to premiums received in cash by Guggenheim on applications procured by SGA.
- b) If a policyholder timely exercises his/her "RIGHT TO EXAMINE AND RETURN PROVISION", and commissions have been paid to SGA for selling the returned policy, all such commissions will be returned to Guggenheim immediately. SGA agrees that upon such an occurrence, it will become immediately liable to repay to Guggenheim such commissions and that Guggenheim has the right to pursue any legal action to recover any such commissions from SGA. SGA agrees to reimburse Guggenheim for costs Guggenheim incurs, including reasonable attorney's fees, in any action by Guggenheim to enforce SGA's obligations under this Agreement.
- c) Guggenheim reserves the right, in its sole discretion, to prescribe commissions differing from the above on changes of plan, replacements, reinstatements, or any new policy where a policy issued by Guggenheim on the same life has been terminated or surrendered within one (1) year prior to the date of the application for the new policy.
- d) Guggenheim will cease paying trailer commissions, if any, upon the death or dissolution of SGA.

#### SECTION 14. COMPENSATION FORFEITURE

If at any time SGA induces or attempts to induce an independent agent of Guggenheim to discontinue his/her contract with Guggenheim, or induces or attempts to induce any of Guggenheim's policyholders to cancel, transfer, or otherwise relinquish any of Guggenheim's policies, products, and/or services, SGA shall forfeit any and all compensation that SGA might otherwise have received under any and all contracts with Guggenheim. In the event of such compensation forfeiture, Guggenheim preserves any and all additional claims it may have against SGA. The provisions of this Section 15 shall survive any termination of the Agreement.

#### SECTION 15. DISCONTINUANCE

Without any liability to SGA or its employees, Guggenheim may, at its sole discretion, at any time discontinue writing business, or discontinue and/or withdraw any annuity contract or life insurance policy form or rider, in any or all states.

#### SECTION 16. PRIVACY NOTICE

SGA agrees to keep the financial or other personal information concerning policyholders confidential in accordance with all state and federal privacy laws and Guggenheim's Business Guidelines. SGA shall not use such information to obtain any financial benefit or award, including for the purpose of inducing said policyholder to discontinue his/her annuity contract or insurance policy with Guggenheim or to otherwise replace said policy with a product from another company. The provisions of this Section 16 shall survive any termination of the Agreement.

#### SECTION 17. SUITABILITY

In recommending a Guggenheim product to any applicant or prospective consumer, including senior consumers (defined as persons age 65 or older), SGA shall have reasonable grounds to believe that the Guggenheim product offered to said

applicant/consumer is suitable to his/her insurance or financial needs, based upon the facts disclosed to SGA by the applicant/consumer. Prior to the execution of an application by the applicant/consumer as may be recommended by the SGA, SGA shall make all reasonable efforts to obtain, document and retain documentation of information concerning the applicant's/consumer's: (1) financial status; (2) tax status; (3) financial or investment objectives; and (4) such other information as is reasonably considered by the SGA in making any annuity recommendation to the applicant/consumer. In the event that the applicant/consumer refuses to provide such relevant information to SGA, fails to provide accurate information to SGA or otherwise decides to enter into a transaction that is not recommended by SGA, SGA agrees to document such circumstances in writing and provide said documentation to Guggenheim along with the application.

#### SECTION 18. EMAIL ADDRESS AND FACSIMILE NUMBER

By signing this Agreement, SGA hereby authorizes Guggenheim to send unlimited emails and faxes to its accounts, which email addresses and fax telephone numbers are specified in the Personal Data Sheet attached to this Agreement and incorporated herein by reference. Said emails and faxes shall be for promotional purposes as well as to provide SGA with necessary information regarding its contractual relationship with Guggenheim and regarding the accounts of individuals SGA has solicited on behalf of Guggenheim.

#### SECTION 19. SEVERABILITY

Any term or provision of this Agreement which is invalid or unenforceable in a jurisdiction shall, as to that jurisdiction, be ineffective to the extent of such invalidity or unenforceability without rendering invalid or unenforceable the remaining terms and provisions of this Agreement or affecting the validity or enforceability of any of the terms or provisions of this Agreement in any other jurisdiction. If any provision of this Agreement is so broad as to be unenforceable, that provision shall be interpreted to be only as broad as is enforceable.

#### SECTION 20. HEADINGS/CONSTRUCTION

The headings in this Agreement are for reference only, and shall not affect in any way the meaning or interpretation of this Agreement. The terms of this Agreement have been mutually negotiated at arm's length between the parties hereto, and no potential ambiguity in this Agreement shall be construed against the drafter.

#### SECTION 21. ARBITRATION

In the event of any dispute arising out of or relating to this Agreement for which the sole, exclusive, and appropriate remedy sought by the party is an award of money damages, the same shall be arbitrated in accordance with the Commercial Arbitration Rules of the American Arbitration Association and the Federal Arbitration Act. Arbitration may not be initiated unless the party requesting the arbitration has given the other party at least thirty (30) days prior written notice of its intent to initiate arbitration and a detailed description of the basis of the dispute. A single arbitrator (or, in any matter in which the amount in controversy exceeds \$100,000, a panel of three arbitrators) shall interpret this contract in accordance with Indiana law. Any punitive damages awarded by the arbitrator(s) shall not exceed two times compensatory damages awarded. Any award of the arbitrator shall be deemed final and binding upon the parties and judgment upon such award may be entered and enforced in the Federal District Court for the Southern District of Indiana. All arbitration proceedings shall be held in Indianapolis, Indiana.

Nothing in this Section 22 shall require arbitration or prejudice the rights of either party to seek a judgment at law in a court of appropriate jurisdiction with respect to any dispute arising out of or relating to this Agreement for which an equitable remedy is sought or for which the appropriate remedy sought cannot be paid as money damages, such as a temporary or permanent injunction, a declaratory judgment, or similar injunctive remedy.

The provisions of this Section 22 shall survive any termination of the Agreement.

#### SECTION 22. INSURANCE

SGA shall maintain during the term of this Agreement, at SGA's expense, insurance covering errors and omissions with minimum limits of one million dollars (\$1,000,000). SGA shall annually supply to Guggenheim proof that such coverage is in effect. In the event such coverage is terminated, SGA shall notify Guggenheim within ten (10) business days.

#### SECTION 23. NOTICES

Notices under this Agreement shall be in writing and shall be deemed received as follows:

- a) on the date of service if served personally on the party to whom notice is to be given;
- b) on the date a party sends an electronic notice with an automatic receipt verification to the party's correct email address;
- c) on the date of delivery if sent via overnight courier to the party whom notice is to be given and properly address; or
- d) on the fifth (5th) day following the date deposited in the mail if sent by United States mail, postage prepaid, and properly addressed. The correct addresses for notices are as follows:

#### **Guggenheim Life and Annuity Company**

Agency Services Division 401 Pennsylvania Parkway, Suite 300 Indianapolis, IN 46280 Agency@guggenheiminsurance.com

#### A copy of any notice shall also be sent to:

Chief Legal Officer, Insurance 401 Pennsylvania Parkway, Suite 300 Indianapolis, IN 46280

SGA: As stated in accompanying Personal Data Sheet.

This section does not apply to a notice of a change to the Business Guidelines as stated in Section 3 or the Commission Schedule as stated in Section 13.

#### SECTION 24. TRADEMARKS AND SERVICE MARKS

Each party reserves the right to control the use of its name and all symbols, trademarks, or service marks presently existing or later established.

#### SECTION 25. CREDIT REPORT NOTICE

As part of Guggenheim's agent selection procedure, it may request that a report be made by a consumer credit agency, which may supply Guggenheim with information about SGA from its files, from public records and from credit investigations. Guggenheim will provide additional detailed information concerning the investigation, if one is made, to SGA after receiving a written request from SGA and/or in compliance with applicable state law. Should a report have an adverse effect on Guggenheim's appointment decision, the Company will notify SGA in writing and identify the reporting agency with which SGA may discuss the matter.

#### SENIOR GENERAL AGENT SIGNATURE

IN WITNESS WHEREOF, the parties have executed this Agreement as of the date first above written.

Printed Name of Senior General Agent\_\_\_\_\_

Signature of Senior General Agent\_\_\_\_\_

#### REGIONAL GENERAL AGENT CERTIFICATION

I hereby certify that I have investigated the character, insurance license record, business standing of the applicant identified in this Agreement. I have also examined the application submitted by the applicant to Guggenheim. I have satisfied myself that he/she is qualified to act in the capacity as my Appointee and will uphold the Business Guidelines of Guggenheim.

Regional General Agent Signature (if applicable)\_\_\_\_\_

Name of Organization\_\_\_\_\_

Date\_\_\_\_

Assigned Agent Number

	GUGGENHEIM	LIFE AND ANNUITY
--	------------	------------------

#### GUGGENHEIM LIFE AND ANNUITY COMPANY – AGENT APPOINTMENT

Note: Guggenheim Life and Annuity Company; DBA Guggenheim Life and Annuity Insurance Company in California.

# Personal Data Sheet

#### GUGGENHEIM LIFE AND ANNUITY COMPANY ("GUGGENHEIM LIFE") APPOINTMENT APPLICATION

#### A. IDENTIFICATION

Agent Complete Name	Best Telephone Number	Email Address

#### \*Section Required

Business Name	Residential Address (NO P.O. BOX)		
Business Address (NO P.O. BOX)	City State Zip		
City State Zip	Date of Birth:		
Business Telephone:	Gender: Male Female		
Business Fax Number:	County of Residence:		
County of Business:	Social Security Number:		
Tax ID Number of Business:	Resident Phone Number:		
Length of time at this location:YRS	Length of time at this location:YRS		
Previous (If above less than 3 years):	Previous (If above less than 3 years):		

### **B. BUSINESS INFORMATION**

Business Information	Authorized to sign applications	
Doing business as: (Please check one)	Complete Name	Tax ID
□ Individual		
□ Partnership		
□ Limited Liability Company (LLC)	Complete Name	Tax ID
Corporation		
□ Other		
	Complete Name	Tax ID
-		
Office Manager/Assistant	Name:	

## C. LICENSE INFORMATION

Please include copies of each	license	Please indicate the license(s) you currently hold		
National Producer Number		□ Life Only □ Life and Disability □FINRA		
Resident State Resident License Number		□ Property and Casualty		
	Expiration Date			
Non-Resident State Non-Resident License Number		Have you ever had a license under another name?		
		□ Yes □ No		
	Expiration Date	If you placed indicate provinue pame		
Non-Resident State	Non-Resident License Number	If yes, please indicate previous name		
	Expiration Date			

Please check here if you are attaching additional License information
 Please check here if attaching additional names.

Please list the companies you currently represent			
Company Name	Company Name		
Company Name	Company Name		
Company Name	Company Name		

GUGGENHEIM LIFE AND ANNUITY COMPANY 401 PENNSYLVANIA PARKWAY, SUITE 300 INDIANAPOLIS, INDIANA 46280 GUGGENHEIMLIFE.COM

□ Please check here if attaching additional companies.

Please attach a separate sheet of paper if necessary, when answering the questions below.

Have you ever filed bankruptcy?

 $\Box$  Yes  $\Box$  No If yes, please explain:

Have you been involved in any current or past litigation (Including but not limited to: civil, criminal, or business litigation)?

 $\Box$  Yes  $\Box$  No If yes, please explain:

Have you ever received or do you anticipate receiving any disciplinary action from any insurance department; had a complaint filed, had any regulatory action taken against you; entered into any regulatory consent agreements; or had an E&O claim against you or your E&O carrier?

□ Yes □ No If yes, please explain:

Have you completed the training on Suitability and Annuity Sales required in your Resident State?

□ Yes □ No If yes, please indicate provider of training, completion date, and attach certification of completion

Provider of Training:

Date of Completion:

#### Have you completed training on the Anti-Money Laundering Act?

□ Yes □ No If yes, please indicate provider of training, completion date, and attach certification of completion

Provider of Training:

Date of Completion:

Errors & Omission Coverage

Please indicate carrier, date of coverage, and attach certification

Carrier:

Date of Coverage:

#### D. AGENT'S DECLARATION AND AUTHORIZATION

GUGGENHEIM	LIFE AND ANNUITY
------------	------------------

Under penalty of perjury, I hereby certify that my answers to all these questions are true. I understand that this application will serve as an application to become contracted with Guggenheim Life and the information is an accurate statement of fact. I further understand that if any material information given in the application is found to be incorrect or incomplete, it will be grounds for contract termination for cause at the sole discretion of Guggenheim Life.

I understand that the Fair Credit Reporting Act requires Guggenheim Life to notify me that, as a routine part of processing my contract application, a consumer report may be obtained which may include information bearing on my credit worthiness, credit standing, credit capacity, character, general reputation, personal characteristics or mode of living. I authorize Guggenheim Life to obtain a criminal background, consumer and/or Vector One report(s) in connection with the contract application. I further authorize Guggenheim Life to release information about any debit balance I may incur to Vector One, its successors or any organization designated to replace Vector One.

Signature	Date
Printed Name	-
Signature of IMO Principal	_Date
Printed Name	_

# DIRECT DEPOSIT AUTHORIZATION FORM

Agent Name\_

Agent Writing Number \_\_\_\_

I hereby authorize GL Insurance Marketing II, LLC ("GL Marketing") to credit entries to my account in the financial institution named below and I authorize the institution to accept and to credit the amount of such entries into my account. If funds that I am not entitled to are deposited into my account, I authorize GL Marketing to direct the financial institution to return said funds.

I attest that I am an authorized signer for the account listed below, which is either my personal or business account. Furthermore, I agree to indemnify and hold GL Marketing harmless from any and all claims, liability, costs and expenses including reasonable attorneys' fees and collections, arising out of their reliance on these representations and warranties.

#### Financial institution

Address				
City	S	tate	Zip	
Telephone Number	Fax Number		Website	
Account Information				
Name on Account:				
Authorized Signer(s)				-
Routing Number:				
This authorization is to remain in termination in such time and mann				
This form dated at City/State		_ on the	day of	, 20
Signature of Agent	Taxpayer ID Number		() Telephone Number	

We must have a copy of a voided check to establish ACH commission deposits: Attach Here

ge 2.	2 Business name/disregarded entity name, if different from above		
Print or type See Specific Instructions on page	Check appropriate box for federal tax classification; check only <b>one</b> of the following seven boxes:     Individual/sole proprietor or     C Corporation     S Corporation     Partnership     single-member LLC     Limited liability company. Enter the tax classification (C=C corporation, S=S corporation, P=partnership)	4 Exemptions (codes apply only to certain entities, not individuals; see instructions on page 3): Exempt payee code (if any)	
rint or ty Instructi	<ul> <li>□ Limited hability company. Enter the tax classification (C=C corporation, S=S corporation, P=partners)</li> <li>Note. For a single-member LLC that is disregarded, do not check LLC; check the appropriate box in the tax classification of the single-member owner.</li> <li>□ Other (see instructions) ►</li> </ul>		Exemption from FATCA reporting code (if any) (Applies to accounts maintained outside the U.S.)
P pecific	5 Address (number, street, and apt. or suite no.)		and address (optional)
See <b>SI</b>	6 City, state, and ZIP code		
	7 List account number(s) here (optional)		
Par	t I Taxpayer Identification Number (TIN)		
Enter your TIN in the appropriate box. The TIN provided must match the name given on line 1 to avoid Social security number			
backup withholding. For individuals, this is generally your social security number (SSN). However, for a resident alien, sole proprietor, or disregarded entity, see the Part I instructions on page 3. For other entities, it is your employer identification number (EIN). If you do not have a number, see <i>How to get a</i>			
TIN oi	n page 3.	or	
Note. If the account is in more than one name, see the instructions for line 1 and the chart on page 4 for guidelines on whose number to enter.       Employer identification number			-

#### Part II Certification

Under penalties of perjury, I certify that:

- 1. The number shown on this form is my correct taxpayer identification number (or I am waiting for a number to be issued to me); and
- I am not subject to backup withholding because: (a) I am exempt from backup withholding, or (b) I have not been notified by the Internal Revenue Service (IRS) that I am subject to backup withholding as a result of a failure to report all interest or dividends, or (c) the IRS has notified me that I am no longer subject to backup withholding; and
- 3. I am a U.S. citizen or other U.S. person (defined below); and

4. The FATCA code(s) entered on this form (if any) indicating that I am exempt from FATCA reporting is correct.

1 Name (as shown on your income tax return). Name is required on this line; do not leave this line blank.

**Certification instructions.** You must cross out item 2 above if you have been notified by the IRS that you are currently subject to backup withholding because you have failed to report all interest and dividends on your tax return. For real estate transactions, item 2 does not apply. For mortgage interest paid, acquisition or abandonment of secured property, cancellation of debt, contributions to an individual retirement arrangement (IRA), and generally, payments other than interest and dividends, you are not required to sign the certification, but you must provide your correct TIN. See the instructions on page 3.

Sign	Signature of	
Here	U.S. person ►	

#### **General Instructions**

Section references are to the Internal Revenue Code unless otherwise noted.

Future developments. Information about developments affecting Form W-9 (such as legislation enacted after we release it) is at *www.irs.gov/fw*9.

#### Purpose of Form

An individual or entity (Form W-9 requester) who is required to file an information return with the IRS must obtain your correct taxpayer identification number (TIN) which may be your social security number (SSN), individual taxpayer identification number (ITIN), adoption taxpayer identification number (ATIN), or employer identification number (EIN), to report on an information return the amount paid to you, or other amount reportable on an information return. Examples of information returns include, but are not limited to, the following:

- Form 1099-INT (interest earned or paid)
- Form 1099-DIV (dividends, including those from stocks or mutual funds)
- Form 1099-MISC (various types of income, prizes, awards, or gross proceeds)
- Form 1099-B (stock or mutual fund sales and certain other transactions by brokers)
- Form 1099-S (proceeds from real estate transactions)
- Form 1099-K (merchant card and third party network transactions)

#### Date 🕨

- Form 1098 (home mortgage interest), 1098-E (student loan interest), 1098-T (tuition)
- Form 1099-C (canceled debt)
- · Form 1099-A (acquisition or abandonment of secured property)

Use Form W-9 only if you are a U.S. person (including a resident alien), to provide your correct TIN.

If you do not return Form W-9 to the requester with a TIN, you might be subject to backup withholding. See What is backup withholding? on page 2.

By signing the filled-out form, you:

1. Certify that the TIN you are giving is correct (or you are waiting for a number to be issued),

2. Certify that you are not subject to backup withholding, or

3. Claim exemption from backup withholding if you are a U.S. exempt payee. If applicable, you are also certifying that as a U.S. person, your allocable share of any partnership income from a U.S. trade or business is not subject to the withholding tax on foreign partners' share of effectively connected income, and

4. Certify that FATCA code(s) entered on this form (if any) indicating that you are exempt from the FATCA reporting, is correct. See *What is FATCA reporting?* on page 2 for further information.

# **Business Guidelines**

#### TO OUR VALUED AGENTS.

As a representative of Guggenheim Life and Annuity Company (the "Company" or "Guggenheim Life"), it is important that you understand our Company's guidelines on market conduct. This guide is designed to give you an overview of those guidelines. Agents, and the companies they represent, are held by the public and insurance regulators to a very high standard. The use of the term "agent" in these guidelines includes "registered representatives".

Please read this guide in its entirety. **By accepting appointment with our Company, you are agreeing to be bound by the provisions of the guidelines which have been adopted by our Company.** If you should have any questions about any of the material included in this guide, please feel free to call the Compliance Department at 800 767 7749.

#### TABLE OF CONTENTS

1.	Our Marketing Philosophy	3	
2.	Advertising	3	
3.	Position on Replacement	7	
4.	General Rules of Compliance	. 10	
5.	Federal and State 'Do Not Call' Rules	. 12	
6.	CAN-SPAM Act	. 12	
7.	Agent Appointment Selection Criteria	. 13	
8.	Violation of Federal Crime Act	. 14	
9.	Delivery Receipt Requirements	. 14	
10.	Commission-hold Policy on Large Cases	. 15	
11.	Policy on Joint Ownership of Fixed Annuity Contracts	. 15	
12.	Policy on Selling Across State Lines	. 15	
13.	Original Signature Requirements	. 16	
14.	Annuity Suitability	. 16	
15.	Life and Annuity Transfers	. 17	
16.	Tax Withholding for Withdrawal/Surrenders Cannot be Reversed	. 18	
17.	Privacy Policy	. 18	
18.	Breach of Security	21	
19.	Complaint, Fraud or Suspected Fraud Policy	21	
20.	Fair Competition Guidelines	. 22	
21.	Living Trusts and Estate Planning	24	
22.	Money Laundering and Terrorist Financing	24	
23.	Records Retention	. 26	
24.	Important Phone Numbers	27	
Appendix A – Suitability Form			
Appendix B – Minnesota Disclosures			
Appendix C - California Disclosures			
Appendix D – Privacy and Security of Resident of Massachusetts and Forms			

# IMPORTANT: THESE GUIDELINES CONTAIN IMPORTANT INFORMATION ON POLICIES AND PROGRAMS THAT AFFECT HOW YOU DO BUSINESS WITH OUR COMPANY. PLEASE REVIEW ALL CONTENT CAREFULLY AND COMPLETELY.

# 1. Our Marketing Philosophy

Guggenheim Life values its relationships with agents and clients. We believe the financial strength, reputation, culture, and tradition of our Company will attract a high-quality sales force that will develop long-term relationships of trust with our Company. Furthermore, we are committed to developing strong relationships of trust with our clients for whom we expect all transactions to be conducted honestly and ethically.

Therefore, all appointed agents are expected to exemplify the highest standards of ethical and professional conduct and maintain a record free from compliance and market conduct disciplinary actions.

In accordance with these guidelines and consistent with your contractual obligations (please refer to your Agent Contract) to do business in conformity with the rules and regulations of the Company, the following standards have been set:

- All agents must comply with all written rules, procedures and policies of the Company.
- Any action or conduct that constitutes fraud, or suspected fraud, or violates any applicable laws or regulations also constitutes a violation of the rules of the Company.
- The Company does not permit any misrepresentation or modification of any of the benefits, rates or conditions of policies or contracts of the Company in any respect.
- The Company does not permit any withholding, misappropriation, conversion or co-mingling of funds.
- Use of the Guggenheim Life name, the word Guggenheim, the name of any Guggenheim affiliate or product specifics in any advertisement requires prior approval by the Company.
- Use of the Guggenheim Life name, the word Guggenheim, the name of any Guggenheim affiliate or any logo connected with a Guggenheim company is prohibited on business cards, signage, voice mail or other means of identification.

To maintain the high standards of the Company, you are required to notify the Chief Legal Officer if you become aware of conduct by other agents or representatives of the Company that violates any Company policy.

Any behavior deemed unacceptable by the Company may result in contract termination. The Company is committed to aggressive investigation of any conduct that violates its policies. Proper market conduct is an important component in our continued successful operation. Violation of these standards will not be tolerated and could also result in personal liability and loss of license.

# 2. Advertising

#### WHAT IS ADVERTISING?

Material designed to create public interest in life insurance or annuities, or in an insurer, or in an insurance producer; even though a specific product or company is not mentioned; or to induce the public to purchase, increase, modify, reinstate, borrow on, surrender, replace, or retain a contract, is considered advertising.

Advertising includes printed, published, or audio-visual materials, including brochures, letters, videos, advertisements, or articles, distributed in any medium, including but not limited to: agent/IMO websites, newspapers, magazines, billboards, mail, direct sales presentations, Internet, mobile applications, business cards, or stationery.

GUGGENHEIM LIFE AND ANNUITY COMPANY 401 PENNSYLVANIA PARKWAY, SUITE 300 INDIANAPOLIS, INDIANA 46280 GUGGENHEIMLIFE.COM

Advertising does not include communications or materials used within an insurer's own organization which are not intended for dissemination to the public. Advertising does not include individualized communications with clients which do not fit the description above.

#### ADVERTISING APPLICABILITY

These rules shall apply to any annuity or life insurance advertisement intended for dissemination to the public. All advertisements (including agent advertising) that include the Guggenheim Life name, the word Guggenheim, the name of any Guggenheim Life affiliate or refers to Company products must be reviewed and approved by the Company prior to use. Agents and marketing organizations must review, at least once a year, the Advertising Approval Guidelines stated below and available on the Guggenheim Life Website. These rules apply to the use of social media sites such as Facebook, Twitter and LinkedIn to solicit or induce a person to purchase or inquire about a life insurance or annuity product.

#### ADVERTISING APPROVAL GUIDELINES: FORM AND CONTENT RULES

Advertisements shall be truthful and not misleading in fact or by implication. They should be sufficiently complete, balanced and clear so as to avoid deception. Advertisements must include limitations or negative features if positive features are discussed. Insurance terms identifying the extent or nature of the contract must be defined, if not broadly known by the buying public.

All statistics shall be recent and relevant. Source of statistics must be disclosed.

Non-guaranteed elements must be based on insurer's current scale and must contain a statement that they are not guaranteed. (Examples: "Current Company practice" or "Subject to change"). Non-contractual features may not be advertised in some states.

If non-guaranteed elements are illustrated, guaranteed elements must be illustrated in equal prominence.

Use of the following terms is prohibited: "CD Annuity", "certificate of annuity", "deposit", "savings", "savings account", "contributions", "investment", "profit", "profit sharing", "plan", "investment plan", "founder's plan", "charter plan", "expansion plan", "interest plan", "savings plan", "investment department", "insured investment department", "approved by the Insurance Department", "savings annuity plan", "securities annuity plan", "tax savers plan", "units of participation", or any similar terms.

Use of unsubstantiated terms is prohibited, unless supported, such as: "best", "full", "all", "highest", "most", "largest", "free", "safest", "no cost", "without cost", "no additional cost", "no extra cost", "risk free", "guaranteed safe", "no red tape", "special", "limited", "vanishing", or "vanishing premium".

Premium must always be referred to as "premium".

May not refer to "savings" in reference to cash value.

Terms such as "No load" and "no sales charge" must also reference surrender charges.

No person shall advertise capital or assets of the insurer without setting forth the amount of liabilities in same advertisement. (Can use assets under management alone.)

Must not state that purchaser will share in percentage or portion of insurer's general account.

Generic features must not be listed as special or particular to the contract; and must be identified as features generic to all such contracts of that type.

Limitations should not be worded positively to imply a benefit and must be clearly defined.

Material may not compare contracts or policies, benefits or marketing methods of other insurers. Also, material may not disparage other insurers, producers, services or methods of marketing.

Materials may not make comparison with other investment vehicles. .

# ADVERTISING APPROVAL GUIDELINES: IDENTITY OF INSURER, PRODUCT AND AGENT IN ADVERTISING

Full legal names of insurers must be used when specific products are advertised. The first reference must use the full company name. Additional references thereafter may use a shortened version.

If the advertising piece references or describes Guggenheim Life products or services, it must be approved by the Company prior to use and the following guidelines apply:

The agent's or agency's name and their address and/or phone number must appear, if agent or agency is the one advertising.

The name of insurer must be clearly identified.

(Example: Contract issued by Guggenheim Life and Annuity Company, 401 Pennsylvania Parkway, Suite 300, Indianapolis, Indiana 46280 on Form Series GLA.)

This is how to use our company names:

First Reference or Most Prominent Reference:

• Guggenheim Life and Annuity Company

All California References:

Guggenheim Life and Annuity Insurance Company

All Other References:

• Guggenheim Life

Reputation of the parent or subsidiary may not be used in conjunction with the issuing company.

May not in any way imply that a company other than the insurer has any responsibility for the financial obligations under the contract.

May not in any way imply that the insurer is affiliated with any governmental program or agency, through text or graphics (name, service mark, slogan, symbol or any device).

Non-licensed distributors must not be mentioned and should not appear in advertising.

Must not mention State Insurance Guaranty Association in advertising.

A product name used in marketing must not give the impression of being a company or organization.

Must prominently describe the type of insurance advertised; (example: single premium deferred annuity), at the front or beginning of material.

Must use complete marketing name of product.

If the advertisement is intended for use as an email, the email heading must follow all advertising guidelines.

Insurance producers may use terms: "insurance agent", "insurance specialist", and "insurance professional".

Insurance producers may not use the following terms unless the producer holds a certification from the state and is actually compensated for such services: "Financial Planner", "Financial Consultant", "Financial Counselor", "Investment Advisor", "Retirement Planner", "Pension Specialist", "Retirement Specialist", and "Mortgage Specialist".

With use of any of these titles, proof of certification is required to be submitted to the Company along with the submission for approval for use. Additionally, several states have disclosure rules when an insurance producer is compensated by a consumer in addition to or in lieu of a commission. Compliance with any compensation disclosure requirements will be the responsibility of the insurance producer.

No "Mortgage Protection" programs or use of the term "in event of disability."

No advertisement should use the "effective annual yield" as this is a securities term that may be confusing to clients.

#### ADVERTISING APPROVAL GUIDELINES: ADVERTISING PROCEDURES

All advertising must comply with the regulations of the state in which the advertising is used. For this reason, your agent contract specifies that all advertising that references the Company's products or services be approved by the Company prior to use. The use of an advertisement without the Company's prior approval can lead to termination of your agent contract. Advertisements submitted to the Company will be reviewed within three (3) business days. Some states require advertisements be filed with its department of insurance before being used in the state. If an advertisement is approved, the Company will notify you of any limitations on when the advertisement may first be used.

All client and agent recruiting materials not produced by the Company must be approved prior to publication or use.

Proposed advertisements must be submitted to the Company by email to <u>marketing@guggenheiminsurance.com</u>, by fax to the Marketing Department at (317) 574-6278 or by mail addressed to Guggenheim Life and Annuity Company, ATTN: Marketing Department, 401 Pennsylvania Parkway, Suite 300, Indianapolis, Indiana 46280. The submission must include the following information:

- Agent/Contact Name;
- Agency/Marketing Organization;
- Telephone number;
- Name of Publication/Medium;
- Quantity of Distribution;
- Audience type;
- States where advertisement will appear;
- Date of Distribution; and
- Final Approval Deadline.

There is an Advertising Request Form located on the Guggenheim Life Sales Center Website for your use. The Company will review your proposed advertisement, recommend any state specific changes, and will assign an advertisement tracking number.

If you have any questions regarding these guidelines or any other questions, call our toll-free number: 800 767 7749.

# ADVERTISING APPROVAL GUIDELINES: ADDITIONAL REQUIREMENTS OF CERTAIN STATES

See Appendix B – Minnesota - Marketing and Solicitation Statute.

See Appendix C – California – Marketing and Advertising Requirements.

# 3. Position on Replacement

The Company recognizes that in certain instances, replacements are necessary or advantageous to policy or contract owners. However, unnecessary replacements may lead to complaints, regulatory action and litigation. Replacement activity should be considered only if the transaction is in the client's long-term best interest. In order to determine whether replacement involving a Company policy or contract is in the client's best interest, the agent is expected to:

- Comply with applicable state and federal statutes and Company procedures;
- Apply the Company's definition of replacement;
- Analyze each replacement to determine if it is appropriate for the client;
- Provide the information necessary for the client to make an informed decision;
- Disclose on the application or in other written form whether replacement is involved; and
- Comply with the Business Guidelines.

The following is the Company's definition of replacement. This definition applies to individual life policies and annuity contracts – both general account and variable account, internal and external replacements.

#### DEFINITION OF REPLACEMENT

Replacement means any transaction in which new life insurance or a new annuity is to be purchased, and that by reason of such transaction, existing life insurance or an existing annuity has been or is to be:

- Forfeited, surrendered or partially surrendered, assigned to the replacing insurer or otherwise terminated;
- Amended so as to effect either a reduction in benefits or in the term for which coverage would otherwise remain in force or for which benefits would be paid; or
- Reissued with any reduction in cash value.

This definition does **not apply** to transactions involving:

- Application to the existing insurer
- when a contractual change or conversion is being exercised, or
- when the existing policy or contract is being replaced by the same insurer pursuant to a filed and approved program;
- Immediate annuities that are purchased with proceeds from an existing annuity contract. (**NOTE:** Annuities purchased with proceeds of an existing life insurance policy are considered replacements);
- Structured settlement annuities;

- New coverage provided under a life insurance policy or annuity contract where the cost is borne wholly by the insured's employer or by an association of which the insured is a member; or
- Annuity contracts used to fund ERISA pension or welfare benefit plans; employer established or maintained 401(a), 401(k) or 403(b) plans; government or church 414 plans; or government or tax exempt 457 plans are normally exempt unless plan participants may choose from two or more providers and there is direct solicitation of individual employees. (There are exceptions to this rule, please contact the Company for specific information.)

For applicants who are residents of California and who are age 65 and older, the state of California defines "unnecessary replacement" as

- the sale of an annuity to replace an existing annuity;
- that requires that the owner pay a surrender charge for the annuity being replaced; and
- that does not confer a "substantial benefit" over the life of the contract to the purchaser;
- so that "a reasonable person would believe that the purchase is unnecessary".

#### SOME STATES MAY REQUIRE AN AGENT REPLACING A VARIABLE PRODUCT TO BE A REGISTERED REPRESENTATIVE. PLEASE BE SURE TO FAMILIARIZE YOURSELF WITH YOUR STATE'S SPECIFIC REGULATIONS AND LAWS.

#### REPLACEMENT REVIEW

Replacement of existing life insurance or an annuity may or may not be in the best interest of the client. If replacement is contemplated, it is crucial that the agent help the client determine whether replacement is appropriate in light of the client's goals and objectives. When replacement is considered, the policy or contract owner needs to recognize the potential disadvantages of replacement, any plausible alternatives to replacement and the benefits of replacement. Some suggested benefits, disadvantages and alternatives are listed below.

#### POSSIBLE BENEFITS

- administration support;
- extended maturity;
- premium flexibility versus fixed premium;
- additional features available;
- death benefit flexibility;
- consolidation of policies/contracts;
- avoid loss of death benefit;
- tax efficiency;
- enhanced policy performance;
- cash value benefits;
- interest rates (current and guaranteed); and
- Company ratings.

#### POSSIBLE DISADVANTAGES

- acquisition costs for the new policy or contract;
- extended or greater surrender charges may apply to the new policy or contract as well as the old policy or contract;
- if existing cash values are used to fund the new policy or contract, the existing policy or contract will not accumulate value as originally expected;
- possible adverse tax consequences;
- differences in policy or contract features; and
- interest rates (current and guaranteed).

#### POSSIBLE ALTERNATIVES

• leave the existing policy or contract intact and purchase a new policy or contract.

#### NAIC LIFE INSURANCE AND ANNUITIES REPLACEMENT MODEL REGULATION

In 1998, the National Association of Insurance Commissioners ("NAIC") revised the Model Replacement Regulation to make sure insurers and insurance producers provide consumers with fair and accurate information about life insurance policies and annuity contracts so consumers can make purchase decisions that are in their best interests. Information on which states have adopted the current version of the Model Regulation is available on the Company's website.

According to the Model Replacement Regulation, the applicant and the insurance producer must sign a statement along with every application that indicates whether the applicant has existing life insurance or annuity contracts. It is no longer a question of whether the applicant is actually replacing the life insurance or annuity contract but whether there is existing coverage. If there is existing coverage, then the Model Replacement form is required. The Model Replacement form defines what replacement is for the client, so they may make an educated response to the question of whether they are replacing life insurance or annuity business.

If the applicant answers the question on the replacement form that the proposed sale will not replace existing life insurance or annuities, then the insurance producer's responsibilities with respect to replacement is complete. If the applicant responds on the replacement form that the proposed sale does involve replacement of life insurance or annuities, then the insurance producer is also responsible for the following requirements:

The insurance producer must offer to read the replacement notice aloud to the applicant. If the applicant declines, then the applicant must initial the bottom of the form where indicated.

The insurance producer and applicant must both sign and date the replacement form. A copy of the form must be left with the applicant at the time of application.

Only approved sales materials are to be used in the solicitation of the applicant's business. A copy of all sales materials used must be left with the applicant at the time of application and also included in the agent's files.

If you have any questions about the requirements of the Model Regulation please feel free to contact our Sales Support Desk at 800 767 7749. Additionally, watch the agent website for notification of additional state adoptions.

If you have questions about replacements or the NAIC Model Regulation, please feel free to contact our Sales Desk Representatives.

GUGGENHEIM LIFE AND ANNUITY COMPANY 401 PENNSYLVANIA PARKWAY, SUITE 300 INDIANAPOLIS, INDIANA 46280 GUGGENHEIMLIFE.COM

#### UNNECESSARY REPLACEMENTS

Agents and insurers are prohibited from recommending the replacement or conservation of an existing policy or contract by use of a materially inaccurate presentation or comparison of an existing policy or contract's premium and benefits or dividends and values, if any, or recommending that a senior purchase an unnecessary replacement annuity.

Repeated occurrences of policy or contract owners purchasing replacement policies or contracts from the same agent after indicating on applications that replacement was not involved in the sale, may be treated as a pattern and may constitute a rebuttable presumption of the agent's knowledge that replacement was intended and that the agent intended to violate this rule.

As an agent, please remember it is your responsibility to ensure that the product meets the financial objectives of the client. It is also important to be aware of your state's specific replacement regulation and subsequent requirements. Due to the definition of replacement in California, it is necessary for agents to use fact-finding tools to determine if a sale involving replacement yields a substantial benefit to the applicant. Documentation of all information used to determine if there is a substantial benefit should be kept in the agent's file.

# 4. General Rules of Compliance

Do use only the most current sales material provided by the Company or materials that have been approved by the Company. You may order materials from our Sales Support Center or download from the Agent Website.

Do accompany replacements with full disclosure of all important information and the appropriate replacement form for the state of issue.

Do use the sales process to determine if a contract or product meets the client's financial objectives and is in the client's longterm best interest. Document this determination in your contract holder's file. Completed suitability forms are required for all annuity sales. Be sure to use only current forms which can be found on the agent website.

Do sell business only in states where you and the Company are properly licensed and appointed. The Guggenheim Life Website includes a list of the Company's authorized states.

Do promptly deliver (either in-person or by courier) policies and contracts, and secure a signed delivery receipt from the client (either in-person or by courier) for each policy or contract delivered. The signed delivery receipt should be remitted to the Company within five (5) business days.

Do request that clients make checks payable only to Guggenheim Life. The total amount of the premium should always be remitted to the Company. Wire Transfers, Treasurer's Checks, Official Checks and Bank Drafts, may only be used with written permission from the Company.

Do verify that all information on the application is correct. Applications should never provide false or misleading information. Have the Applicant initial any changes or corrections to the application prior to submitting the application to the Company.

Do sign as a witness **only** if you are actually present at the signing process. You do not need to sign the application to receive a commission. To receive a commission for an application you were not involved in soliciting, the writing agent needs to submit a written request.

Do know and comply with written Company directives and policies including these Business Guidelines.

Do maintain complete client files.

Do document and immediately report any consumer complaint about the Company's policies or products to the Company.

Do educate yourself as an insurance professional about market conduct rules and regulations.

Do keep complete continuing education records.

Do keep all client information confidential (i.e. use laptop/computer/e-mail encryption software) and do not disclose confidential information to another party unless authorized by the client to do so.

Do fully explain the surrender charges and that the renewal rates are set at the discretion of the Company but will not be lower than the guaranteed rate.

Do maintain high standards of integrity, professionalism and excellence in business transactions.

Do engage in active and fair competition.

Do maintain a high level of professional competence by continually improving knowledge and skills.

Do conform and adhere to your state's guidelines regarding approved / appropriate designations.

Do NOT engage in churning activities. Churning is the practice where values in an existing policy or contract are utilized to purchase another product solely for the purpose of earning additional commissions or other compensation.

Do NOT make a sale to an active duty military member on a military base.

Do NOT use white out or highlight information on any insurance application.

Do NOT use tape to attach a check to the application.

Do NOT sign applications from presentations made by other agents. The agent who signs the application should be the agent who made the sales presentation.

Do NOT sign documents on behalf of an insured, annuitant, applicant, beneficiary or other person.

Do NOT accept risks of any kind or make, modify, or discharge policies / contracts.

Do NOT extend the time for paying the premium. An agent does not have the authority to waive any of the Company's rights or requirements. Do NOT take any action that could be interpreted by a client as a waiver of any of the Company's rights or requirements.

Do NOT endorse, deposit, cash or otherwise negotiate any check drawn to the Company.

Do NOT have a contract holder, annuitant, applicant, insured, beneficiary or another person sign a blank document.

Do NOT give rebates. Do NOT pay anything of value, directly or indirectly, to applicants, clients, contract holders, agents, or any other party to induce an individual or any legal entity to purchase a new contract or replace, withdraw funds, surrender, or in any other manner change an existing contract.

Do NOT lend money to or borrow money from any client unless the client is a properly licensed financial institution.

Do NOT take on any fiduciary roles with respect to your clients such as acting as a trustee, executor, guardian, conservator or attorney-in-fact under a power of attorney. Nor should you allow yourself to be named a beneficiary on a client's life policy or annuity contract. The exception to this prohibition is where the client is a member of your immediate family, as long as there is an insurable interest in the life of the insured. (i.e., spouse, children, parents or siblings).

#### IN FLORIDA, STATE LAW PROVIDES THAT THE AGENT'S FAMILY MEMBERS MAY ALSO NOT BE DESIGNATED AS BENEFICIARIES (UNLESS THERE IS AN INSURABLE INTEREST IN THE LIFE OF THE INSURED) OR PERFORM THE FIDUCIARY TASKS OUTLINED HERE UNLESS SUCH FAMILY MEMBER IS RELATED TO THE OWNER OR INSURED OR IS A BANK OR TRUST COMPANY DULY AUTHORIZED TO ACT AS A FIDUCIARY.

Do NOT represent the Company in any manner before a state insurance department or any other governmental agency.

Do NOT make a gift of value on the condition of purchasing insurance.

Do NOT affix a label in such a way so as to modify or change the appearance of Company materials.

Do NOT act as notary for Company clients or on Company documents.

Do NOT maintain a joint bank account with a client unless it is a member of your immediate family.

Do NOT use reverse mortgages to fund Company products.

Do NOT accept cash, money orders, credit card checks or traveler's checks. Treasurer's Checks, Official Checks and Bank Drafts, may be used only with written permission from the Company.

Do NOT use personal funds to pay client's premiums.

Do NOT disparage other companies, producers/agents or products.

# 5. Federal and State 'Do Not Call' Rules

Observe the Federal 'Do Not Call' protocols and any state regulations.

Observe any Company 'Do Not Call' restrictions or lists.

Cold calls are generally prohibited; explicit authorization to call must be obtained.

If you call a prospective client, and they request that you place them on your 'Do Not Call' List, you must maintain a list and ensure that the prospect is never called by you or anyone in your office.

If you call a prospective client and they request that you place them on the Company 'Do Not Call' List, you must contact the Company at 800 767 7749 to report the name and phone number to be placed on the Company 'Do Not Call' List.

# 6. CAN-SPAM Act

The CAN-SPAM Act

- establishes requirements for commercial email;
- gives recipients the right to opt-out of commercial email; and
- spells out tough penalties for violations.

Commercial email is defined as any electronic mail message, the primary purpose of which is the commercial advertisement or promotion of a commercial product or service. This includes email that promotes content on commercial websites and makes no exception for business-to-business email. All commercial email must comply with the CAN-SPAM law, as well as applicable state laws. Each separate email that violates the CAN-SPAM Act is subject to penalties of up to several thousand dollars. Here are the main requirements for following this law:

- **Don't use false or misleading header information.** All routing information (from, to and reply-to) must include the originating domain name and email address. Further, it must be accurate and state the sender (person or business) who initiated the message.
- Don't use deceptive subject lines. Accurately reflect the content of the message!
- Identify the message as an advertisement. You must clearly and conspicuously disclose that your message is an advertisement.
- **Provide your location.** Include your valid physical postal address, which can be a current street address, post office box registered with the U.S. Postal Service or private mailbox as long as it is registered with a commercial mail-receiving agency established under Postal Service regulations.
- **Provide opt out information.** You must include a clear and conspicuous explanation of how the recipient can opt out of getting email from you in the future. The recipient cannot be required to take any step other than sending a reply email or visiting a single page on a website as a condition for opting-out.
- Promptly honor opt-out requests. Any opt-out must be honored within 10 business days and you cannot charge a fee or require the recipient to give you any personal information beyond their email address. Also, you cannot sell or transfer these email addresses, even in the form of a mailing list unless it is simply to transfer information to a company hired to help you comply with the CAN-SPAM Act.
- Monitor what others are doing on your behalf. The law clearly states that you are equally responsible for ensuring compliance by any company or person hired by you to handle your email marketing.

# 7. Agent Appointment Selection Criteria

#### SELECTION CRITERIA

- Proof of Errors & Omissions Coverage in place (E & O);
- Anti-Money Laundering training / certificate;
- Clear Vector One "Vector" report No reported outstanding debt owed to other insurance companies;
- Consumer Credit Report History
- No Felonies.

#### COMPANY APPROVAL OF CANDIDATE

- All of the Selection Criteria met (if appointment is made specific to application questions and information provided is later found to be false, termination will occur);
- Appropriate state license(s);
- No bankruptcies, liens or collection items on credit report;
- No current or historical delinquencies or regulatory actions including (but not limited to): market conduct disciplinary actions;
- Conditions falling outside the listed selection criteria may require additional disclosure and/or written explanation for appointment consideration.

#### CONTINUING EDUCATION

- States require continuing education to renew an insurance producer license. Your appointment with the Company is dependent upon your meeting state continuing education requirements.
- Continuing education requirements differ from state to state. To get the most recent information regarding the requirements in your state, we urge you to call or visit the website of your state's Department of Insurance.

#### STATE SPECIFIC CONTINUING EDUCATION REQUIREMENTS

Please note that insurers are required to verify training requirements have been met in accordance with the applicable state laws. Please be sure to consult with your state to ensure you have completed the approved courses and are up-to-date with your state's requirements. In the event that your state does not provide online confirmation for insurers, Guggenheim Life will require a copy of your course completion certificate.

#### FAIR CREDIT REPORTING ACT REQUIREMENTS

As part of Guggenheim Life's agent selection procedure, it may request that a report be made by a consumer credit agency, which may supply the Company with information about the agent from its files, from public records and from credit investigations. Guggenheim Life will provide additional detailed information concerning the investigation, if one is made, to the agent after receiving a written request from the agent and/or in compliance with applicable state law. Should a report have an adverse effect on Guggenheim Life's appointment decision, the Company will notify the agent in writing and identify the reporting agency with which the agent may discuss the matter.

# 8. Violation of Federal Crime Act

Section 18 USC 1033(e)(i)(a) of the Federal Crime Act makes it a felony crime for a person to engage or participate in the business of insurance if that person has ever been convicted of a state or federal felony involving dishonesty or a breach of trust or a crime under 18 USC 1033.

The statute makes it illegal for an insurer, reinsurer, its officers, directors, employees, agents and brokers (or others) to willfully employ a person who has been convicted of a felony crime involving dishonesty or a breach of trust without a waiver from an insurance regulatory official.

Any person appointed by the Company to sell its product has an affirmative duty to report possible violations of the Federal Crime Act to the Company at 800 767 7749.

# 9. Delivery Receipt Requirements

The Company requires delivery receipts in all states for **all** issued policies and contracts. The Company requires the return of the signed delivery receipt as the information allows the Company to:

- document the timely delivery of the contract;
- accurately track the free look period; and
- document the date of release for commissions that are held.

Delivery Receipts will be included with every annuity contract issued by the Company. Client-signed Delivery Receipts are **required** in all circumstances for all contracts.

Faxed or E-mail delivery receipts will be accepted.

# 10 Commission-hold Policy on Large Cases

#### DELIVERY RECEIPTS WILL BE REQUIRED FOR RELEASE OF HELD COMMISSIONS

Commission will be subject to a hold on any portion over \$25,000. If you have any questions about the commission-hold policy, call Guggenheim Life and Annuity Company Sales Support at 800 767 7749.

The held amount will be released after the client-signed Delivery Receipt has been received by the Company and the 30-day Free-Look period has ended. The time period for the Free-Look period may vary by state, but is 30 days for all Company contracts and policies and it begins on the Contract Delivery Date as stated in the client-signed Delivery Receipt.

#### ADDITIONAL INFORMATION

For split cases where the commission is payable to two or more agents, the commission hold will apply to the aggregated commission.

If the commission amount subject to the hold is less than \$500, the excess will NOT be held and the entire commission will be paid upon issuance of the policy or contract.

# 11. Policy on Joint Ownership of Fixed Annuity Contracts

Consumers may request joint ownership of a fixed annuity because they are under the misconception that joint ownership of an annuity is like joint ownership of a bank account. It is not.

With a joint bank account, either of the persons named on the account can make a withdrawal from the account without permission from the other. With joint ownership of an annuity, the signatures of both owners are required to exercise the rights of ownership.

Further, if a withdrawal is taken from a Guggenheim Life, the primary owner (first listed) will receive an "IRS Form 1099-R - Distributions From Pensions, Annuities, Retirement or Profit-Sharing Plans, IRAs, Insurance Contracts, etc." This means that the primary owner assumes the tax liability for the withdrawal, even if the entire withdrawal was spent by the other joint owner. Any joint owner under age 59 ½ may also be liable for the 10% penalty on any taxable amount of his or her portion of the withdrawal.

If joint ownership by a married couple is desirable and the client wants the right to continue the contract in the event of the death of one, the sole, primary beneficiary should be listed as: "**surviving spouse**".

If someone other than the spouse is named as the designated beneficiary, or if the spouse is named the beneficiary along with another person, then even if the surviving spouse is a joint owner, the spousal exception is lost.

Applicants should consult a qualified tax advisor.

# 12. Policy on Selling Across State Lines

Many agents sell in more than one state. In order to do business in a particular state, you must have a resident or nonresident license and be appointed with the Company to do business in that state. Certain states have specific laws or regulations regarding sales to customers outside their resident state ("non-resident sale"), and each specific state's laws and regulations should be checked. In general, the laws and regulations are intended to prevent non-resident sales when the goal is only to obtain a product not available in the state or to make sure that only agents and companies properly licensed in the state are doing business with residents of the state.

For non-resident sales, where the product is available in both the resident state and the non-resident state, the sale will be governed by the state where the solicitation occurs. When a product is not available for sale in the resident state, a resident is only allowed to purchase the product in another state if they provide a valid reason to be in the non-resident state, other than solely to purchase the insurance product. Examples of valid reasons can include: a second home, visiting family or employment. In these circumstances, we recommend that the agent and client document, in writing, the valid reason for the non-resident sale. We may require the agent and client to provide, in writing, the valid reason for the non-resident sale.

Notwithstanding the above, please be aware that if a product is not available for sale in the following states, a resident of that state is not permitted to purchase the product in another state: Alabama, Massachusetts, Minnesota, Oregon, Utah and Washington.

Other state restrictions may exist. For example, when the client is a resident of the state of New York, we will not accept the business. The Company is not currently authorized to engage in the business of insurance in New York.

# 13. Original Signature Requirements

The following is a list of the forms that the Company will accept via fax and the forms that require original signatures and therefore cannot be submitted via fax.

FAXES ACCEPTED:	ORIGINAL SIGNATURES REQUIRED:		
Amendments	1035 Exchange or Transfers Out of the Contract		
Beneficiary Changes	Applications and associated forms		
Death Claims	Full Surrenders		
Delivery Receipts			
Owner Changes			
Partial Withdrawals or RMDs			
Product Disclosures			
Reallocation/ Rebalancing Changes			
Replacement Notices			
Service Request Form			
Systematic Withdrawals			
Trustee Certification Forms & Trust Documents			

# 14. Annuity Suitability

#### COMPANY GUIDELINES AND POSITION ON ANNUITY SUITABILITY

See APPENDIX A – Suitability Form.

Our Company also requires that certain information be provided to consumers to assist them in making a decision about purchasing a product. Such information includes:

**NAIC Model Annuity Buyer's Guide:** This document is sent with each annuity contract delivered to the client to review during his/her free look period.

**Disclosure Statement:** For deferred annuity contracts, the information contained in the disclosure is provided to improve the client's understanding of the basic features of the product for which they have applied.

GUGGENHEIM LIFE AND ANNUITY COMPANY 401 PENNSYLVANIA PARKWAY, SUITE 300 INDIANAPOLIS, INDIANA 46280 GUGGENHEIMLIFE.COM

This information will also

- assist the client in determining the appropriateness of the product in relation to his/her needs and
- allow the client and/or the agent to evaluate the recommended product against benefits of similar products.

**Delivery Receipt:** Delivery Receipts are obtained at delivery of **all** new contracts. This document is used to confirm delivery and reinforce the client's understanding of his/her purchase; and

Other information: as required by law or deemed appropriate by the Company.

#### AGENT RESPONSIBILITIES

Agents are responsible for knowing and following our guidelines for suitability and complying with all laws and regulations regarding suitability. We believe agents are in the best position to gather information and make recommendations involving our products since they have direct contact with clients. It is the agents' responsibility to gather and analyze relevant information. The information gathered by the agents and sent to the company is documented on the Suitability Form (APPENDIX A). In addition, the agents should maintain thorough documentation for each sale after the sale is completed.

Our program consists of a front-end suitability analysis review prior to the issuance of each annuity contract. As a result of our suitability review, we may:

- request additional information or clarification;
- work with the agent to revise the recommendation; or
- decline to issue the annuity contract.

#### OUR STANDARDS FOR AGENT TRAINING

We require that our agents be familiar with our products and our business guidelines, including our annuity suitability standards, and require that each agent review these guidelines on an annual basis.

Prior to soliciting the sale of an annuity product, the agent must have adequate knowledge of the product to recommend the sale of the annuity product. Where required by state law or regulation, we will require certification of completion of product-specific training be submitted to us prior to solicitation.

We require that agents complete any and all additional training courses required by state law or regulation and submit proof of completion prior to solicitation.

We will make certain product-specific and other training available on our website or in some other manner, where appropriate. There is no charge for this training. Updates and enhancements in our products may require additional training.

# 15. Life and Annuity Transfers

Before filling out the transfer paperwork, contact the company from which the transfer is occurring (the "Exchanging Company") for their paperwork requirements.

Verify that policy and contract owners are listed on the Guggenheim Life and Annuity Company Transfer exactly as they appear on the Exchanging Company's policy or contract.

Verify the address of the Exchanging Company. Supply the Company with a physical mailing address rather than P.O. Box for overnight mailing purposes.

Mark only the section on the transfer form pertaining to this exchange (i.e., 1035 Exchange, IRA, NQ transfer). Marking more than one section may result in delays.

Obtain signatures of all owners on the previous policy or contract. If owned by a Trust, supply the Company with a copy of the Trust document, including the signature page.

When requesting multiple transfers, complete a transfer form (and replacement form, if necessary) for each Exchanging Company. Additional forms can be printed from the Company's website.

When calling the Exchanging Company to check the status on pending transfers/1035 exchanges, do NOT claim to be an employee of Guggenheim Life.

In accordance with IRS guidelines, it is prohibited to conduct a 1035 exchange from an annuity contract into a life insurance contract. The client must surrender the annuity contract, pay taxes on any gain and forward a check for purchase of the life insurance policy.

# 16. Tax Withholding for Withdrawal/Surrenders Cannot be Reversed

For any type of payment, withdrawal or surrender from Company annuities, be certain your clients complete the withholding section of the **Partial Withdrawal/Surrender form**, which can be obtained from the Company's Customer Service Department. The Company is required to withhold taxes in accordance with IRS guidelines. When no withholding instructions are provided by the client, we are obligated to withhold. At the start of a new year, we are unable to recover withholding remitted for a prior year.

If your clients need transactions reversed in a prior year, please inform them that we will reverse the transactions but **cannot reverse withholding**. In order for contract owners to recover withholding, they must report it on their current tax returns. All withholding taken on prior year's withdrawals and surrenders will be reported to contract holders on 1099s, which are mailed no later than January 31.

# 17. Privacy Policy

The Company takes client privacy very seriously. We share a commitment to protect the privacy and confidentiality of personal and financial information. The three basic points of our Privacy Policy are as follows:

- We collect only the client information necessary to consistently deliver responsive products and services.
- We maintain safeguards designed to ensure information security.
- We limit how, and with whom, we share client information.

You may only collect, store, use, disclose, and destroy customer information by lawful and fair means that are for specified and appropriate purposes in connection with the legitimate business interests of the Company and in compliance with the Privacy Policy. You also agree to implement reasonable safeguards to protect the confidentiality of this information.

A full version of our Privacy Policy is mailed annually to clients and is included with all new contracts and policies for you to deliver. By accepting appointment with our Company, you agree to be bound by the terms of our **Privacy Policy**. We have included the text of the Privacy Policy that we provide to our clients below:

#### DISCLOSURE OF PRIVACY POLICIES AND PRACTICES

Guggenheim Life protects the nonpublic personal information of our customers. We respect your right to privacy and are committed to protecting the privacy of your nonpublic personal information.

This notice lets you know how we collect information about you, the type of information we collect and what we may disclose to our affiliates and nonaffiliated third parties. It also details the steps we take to protect nonpublic personal information:

- Collection of Information
- Sharing and Use of Information
- Protecting the Information
- Consumer Reporting Information
- Review of and Access to Your Information
- Our Continuing Commitment

#### COLLECTION OF INFORMATION

We must collect a certain amount of information to provide customer service, offer new products or services, evaluate benefits and claims, administer our products and fulfill legal and regulatory requirements. Specific language and examples may not apply to all customers, and the data we collect varies accordingly.

Examples include information:

- on your application and related forms, such as name, address, date of birth, Social Security number, gender, marital status, driving history, assets, income and investment option elections;
- about your relationship with us, such as products or services purchased, account balances, payment history and claims history;
- from a consumer reporting agency, such as consumer's credit worthiness and credit history;
- from other sources, such as motor vehicle reports, medical information and demographic information; and
- from visitors to our Web sites, such as that provided through online forms, site visit data and online information-collecting devices known as "cookies." Cookies enable the site to "remember" who you are so you can navigate the site more easily. They also permit you to access secured information and conduct secured transactions. We do not record personal or sensitive information in our cookies.

#### SHARING AND USE OF INFORMATION

While protecting customer information is important, we may find it necessary in the course of conducting business to disclose information we collect about you. This would occur in some or all of the following circumstances.

We may share information as permitted or required by law with the following parties:

- our affiliates to enable them to provide customer service or account maintenance, or so they may tell you about other products or services offered that might be useful to you;
- nonaffiliated third parties who are assisting us by performing services or functions on our behalf, such as agents, brokers, brokerage firms, insurance companies, administrators and service providers;
- other financial service companies, such as banks, insurance companies and securities brokers or dealers, with whom we have written joint marketing agreements; and

• non-affiliated third parties for compliance with a subpoena, fraud prevention or an inquiry from a government agency or regulator.

Personal health information will be shared only with proper written authorization or as required by law. We will not share medical information or motor vehicle reports for marketing purposes.

Information obtained from a report prepared by an insurance-support organization may be retained by that organization and disclosed to others.

#### PROTECTING THE INFORMATION

We are committed to maintaining the security of our customers' personal information. To ensure such information is used only in the manner we have described in this policy, we have instituted the following safeguards:

Employees are required to comply with our established privacy policies and procedures, which exist to protect the confidentiality of customer information. Any employee who violates our privacy policies will be subject to a disciplinary process.

Employees access the information only on a business need-to-know basis, such as to pay benefits or claims, underwrite a contract, administer a plan or service a customer request.

We use manual and electronic security procedures to maintain the confidentiality of the information we collect and to guard against its unauthorized access. Such methods include locked files, user authentication and firewall technology.

#### CONSUMER REPORTING INFORMATION

If required by law and upon written request, we will inform you as to whether a consumer report was requested, as well as the name and address of the consumer-reporting agency that furnished the report.

If permitted by law, we may share credit-reporting information about you with our affiliates. Under the Fair Credit Reporting Act, you may direct us not to share certain credit information with our affiliates, including some nonpublic personal information you provide in your application or that we obtain from nonaffiliated third parties, such as credit bureaus. If you do not want such credit information shared, you may write to us at the address listed on this page. Please provide your name, address, Social Security number and account number(s). Your request not to share credit information does not include information we are permitted by law to share with our affiliates, such as information related solely to our experiences or transactions with you, including account balance and payment history.

#### REVIEW OF AND ACCESS TO YOUR INFORMATION

If required by law and upon written request, we will make information from your file available for your review. We are unable to provide information collected in connection with, or in anticipation of, any claim or lawsuit or any medical information we have obtained from a health care provider.

If you notify Guggenheim Life that any information is incorrect, we will review it. If we agree, we will correct our records. If we do not agree, you may submit a short statement of dispute, which will be included in any future disclosure of information.

If you have any questions about the right of access or wish to access your file (as permitted by law), please contact us at the address below and include a copy of your personal identification, such as a driver's license or photo identification.

#### PRIVACY OFFICER

Attention: Stephen M. Coons, Privacy Officer Guggenheim Life and Annuity Company 401 Pennsylvania Parkway, Suite 300 Indianapolis, IN 46280

GUGGENHEIM LIFE AND ANNUITY COMPANY 401 PENNSYLVANIA PARKWAY, SUITE 300 INDIANAPOLIS, INDIANA 46280 GUGGENHEIMLIFE.COM

#### OUR CONTINUING COMMITMENT

We will continue to provide this notice at the frequency required by law and will notify customers of any changes at least annually.

We will continue to follow the policies set forth in this notice even when a customer relationship no longer exists. However, that party will no longer be entitled to annual notices.

This notice is being provided on behalf of the Guggenheim Life.

Our privacy commitment to you also extends to those companies with which we affiliate during the next 12 months.

# 18. Breach of Security

Like any industry, our industry faces a threat of loss of assets through criminal activity and through human error. One of our industry's assets subject to this threat is the information we possess. This would include information about our clients and other consumers. This threat is further compounded by the potential for regulatory violations in situations where consumer information is inappropriately accessed, used, disclosed, lost or stolen. Privacy and security regulations require us to take reasonable precautions to safeguard client information from unauthorized access, use and disclosure.

If you have a reasonable belief that Company consumer information has been inappropriately accessed, used, disclosed, lost or stolen, we ask that you immediately notify the Company so that we may assist you in informing the clients accordingly.

#### ADDITIONAL REQUIREMENTS OF CERTAIN STATES

See Appendix D - Massachusetts - Privacy and Security of Residents of Massachusetts.

### 19. Complaint, Fraud or Suspected Fraud Policy

#### COMPLAINT POLICY

The Company is committed to providing fair and expeditious handling of client complaints and disputes.

#### DUTY TO REFER COMPLAINTS TO THE COMPANY

Written complaints must be immediately referred to the Compliance Department. If a consumer has a complaint, he/she should be asked to submit the complaint in writing. The complaint will be referred to the Compliance Department.

Report all complaints in writing to:

Guggenheim Life and Annuity Company Attn: Compliance Department 401 Pennsylvania Parkway, Suite 300 Indianapolis, IN 46280

#### DUTY TO RESPOND TO COMPANY INQUIRY ABOUT COMPLAINTS

Once a complaint has been received by the Compliance Department, the agent connected with the sale will immediately be contacted in writing and may be sent a copy of the complaint. The agent is asked to respond promptly and directly to each allegation contained in the complaint. If the complaint was forwarded by a state insurance department or other regulatory agency, there will be a specified time period for the Company to provide a response. Late responses can result in administrative penalties. Therefore, it is very important for the agent to respond to the Company within the time period requested by the Company's Compliance Department. The agent should include any fact-finding or needs-based selling documentation in the file, sales/marketing materials used and a delivery receipt.

#### CONSEQUENCES FOR FAILING TO RESPOND TO COMPANY INQUIRY

Failure to respond to a Company complaint inquiry may result in termination of agent's appointment and also may result in a commission chargeback and/or forfeiture of all rights to any further payments under the agent's contract with the Company.

#### IMPORTANT NOTICE ON FRAUD

It is the declared and continuing policy of the Company that representatives, including agents or employees, shall not knowingly engage in, or provide assistance to others in, any unfair or deceptive practice that involves dishonesty or a breach of trust. This includes but is not limited to any activity that constitutes fraud or deceit, misappropriation of funds or personal property, forgery, embezzlement, or unauthorized alteration of documents.

Agents have an affirmative duty to report any known fraudulent or suspicious activities. No retaliation will be taken against any third person who provides a report on a possible violation of law, ethics or Company policy - no matter what the report concerns.

If you fail to respond while having knowledge of violations, you will be subject to disciplinary action, including but not limited to termination of agent's contract(s)/appointment, recommendation of license revocation and criminal prosecution, civil litigation and restitution.

The Company will cooperate fully with law enforcement and regulatory agencies in any investigation and reporting of established violations of our policy.

The Company insists upon the highest standards of ethical behavior as it benefits all clients and agents.

# 20. Fair Competition Guidelines

Our Company is committed to fair and active competition as the most effective and efficient means of providing products and services to insurance buyers. We require our agents to engage in fair competition. Failure to do so could result in the termination of an appointed agent.

Fair competition is based on the elements of price, quality and client service subject to federal and state antitrust laws and state insurance laws and regulations. Focus on fair competition can identify certain negative practices to be eliminated, such as inappropriate replacement and bashing of competitors.

A high standard is set for fair competition. The National Association of Insurance Commissioners ("NAIC") has developed model acts dealing with unfair trade practices and with advertising requirements. Most jurisdictions have adopted the NAIC model acts or established higher state specific standards. These are intended to assure appropriate market conduct in the business of insurance by addressing unfair methods of competition and unfair and deceptive acts and practices.

Unfair competition is conduct that is unethical, dishonest, false, or fraudulent rivalry in the insurance business, particularly related to improper practices that try to substitute one insurer's products or services in the market for those of another insurer. The following practices are prohibited:

#### MISREPRESENTATION

Making any estimate, illustration, circular or statement, sales presentation, omission or comparison that misrepresents the benefits, advantages, conditions or terms of any contract; or is misleading as to the financial condition of any insurer or to the legal reserve system upon which any Company operates; or using any name or title of any product or class of products misrepresenting the true nature thereof; or any intentional misquote of rates for the purpose of inducing the purchase, lapse, forfeiture, exchange, conversion or surrender of any contract.

GUGGENHEIM LIFE AND ANNUITY COMPANY 401 PENNSYLVANIA PARKWAY, SUITE 300 INDIANAPOLIS, INDIANA 46280 GUGGENHEIMLIFE.COM

#### FALSE INFORMATION

Making, publishing, disseminating, circulating or placing before the public an advertisement, announcement or statement containing any assertion, representation or statement with respect to the business of insurance which is untrue, deceptive or misleading.

#### DEFAMATION

Making, publishing, disseminating or circulating, directly or indirectly, any oral or written statement or any pamphlet, circular, article or literature which is false, or maliciously critical of or derogatory to the financial condition of any insurer, and which is calculated to injure the insurer.

#### BOYCOTT, COERCION AND INTIMIDATION

Entering into any agreement to commit, or by any concerted action committing any act of boycott, coercion or intimidation resulting in or tending to result in unreasonable restraint of, or monopoly in, the business of insurance.

#### FALSE STATEMENTS AND ENTRIES

Knowingly making any false material statement of fact as to the financial condition of an insurer; and knowingly making a false entry of a material fact in any book, report or statement of any insurer or knowingly omitting to make a true entry of any material fact pertaining to the business of such insurer in any book, report or statement of such insurer, or knowingly making any false material statement to any insurance department official.

#### UNFAIR DISCRIMINATION

Refusing coverage based on sex, marital status, race, religion or national origin of the individual.

#### REBATES

Knowingly permitting or offering to make any agreement to provide any valuable consideration as an incentive to purchase or retain such insurance other than as plainly expressed in the contract issued thereon; or paying or allowing, directly or indirectly, as inducement, any rebate of premiums.

#### UNFAIR FINANCIAL PLANNING PRACTICES

Holding himself/herself out, directly or indirectly, to the public as a financial planner, investment advisor, consultant, financial counselor, or any other specialist engaged in the business of giving financial planning or advice relating to investments, insurance, real estate, tax matters, estate or trust matters when such person is in fact engaged only in the sale of life insurance or annuities. This does not preclude persons who hold some form of formal recognized financial planning or consultant certification or designation from using their designation when they are only selling insurance. It does not permit persons to charge an additional fee for services that are customarily associated with solicitation, negotiation or servicing of our contracts or policies.

#### BASHING

Bashing is behavior that occurs when, in a sales situation, an insurance company or its agent puts the primary focus on negative attributes, other than relevant and factually accurate information, of a competitor or its representatives rather than on the positive attributes of that company or its products or services.

#### DISPARAGING

This term refers to statements, either written or verbal, that are untruthful, deceptive, misleading or otherwise unlawful with regard to competitors. Such statements are usually intended to dissuade a client from doing business with a competitor. Disparaging statements do not include relevant, factually accurate information.

#### PRETEXT INTERVIEWS

This term refers to an interview whereby a person, in an attempt to obtain information about a natural person, performs one or more of the following acts:

- pretends to be someone he or she is not;
- pretends to represent a person he or she is not in fact representing;
- misrepresents the true purpose of the interview; and/or
- refuses to identify himself or herself upon request.

If you run into any instances that you believe to be unfair competition, please call our Toll-free Number at 800 767 7749. *Also, please refer to your state laws as they may have more strict definitions or guidelines.* 

# 21. Living Trusts and Estate Planning

Agents should be extremely cautious of any involvement with a sales track that connects the use of Living Trusts or other Estate Planning in conjunction with the sale of insurance products. The unauthorized practice of law has been established in a number of states where a non-lawyer performs the following activities:

- Advising and counseling that a specific type of trust agreement would be suitable for their specific estates and should be established.
- Preparation and drafting of trust agreements and the supervision of the execution of those documents.
- Advising and counseling with respect to the laws of the state governing the probate of decedent's estates and the tax laws of that state and the United States.

While it is proper for agents to be conversant in such topics and to alert their clients to the existence of such options, any direct activity such as explanation of the law, preparation or execution of documents must be handled by a private attorney employed by the client. And, of course, it is always important that the prospective client know from the beginning that the agent is selling insurance products.

# 22. Money Laundering and Terrorist Financing

The Company, in compliance with the USA PATRIOT Act ("PATRIOT Act") and other federal laws related to the prevention of money laundering and terrorist financing, has adopted a policy on money laundering. The Company's policy is available on the Agent Website. As always, the Company is committed to compliance with the letter and spirit of all legal requirements applicable to our business and to the ethical standards of conduct. We also expect that you, as our agents, will promote these same high standards.

Although this policy will not significantly affect the way you administer business, there are some guidelines to which you must adhere, as well as some procedures that should be followed if you suspect an illegal transaction.

#### AGENT TRAINING REQUIRED

The Federal anti-money laundering regulations – mandated by the PATRIOT Act – took effect on May 2, 2006. Prior to writing new business, the regulations require that insurance agents receive training on anti-money laundering procedures. As part of the initial appointment process with the Company, all agents will be required to submit written proof that they have complied with this requirement before they can be contracted with the Company. Anti-money laundering training must be provided through a training program or provider which is reasonably acceptable to Guggenheim Life.

Registered representatives (securities licensed agents) are exempt from the training requirement as registered representatives are already required to take anti-money laundering training under the regulations applicable to registered products; nonetheless, proof of that training is required.

#### IDENTIFICATION

One of the most important methods by which the companies can protect themselves from exposure is to implement a stringent "know your client" policy. We are required to use reasonable efforts to determine and verify the true identity of a client. You must be careful to obtain all of the necessary information on the current application and forms used to change ownership. This information includes name, residence address, business address, date of birth, social security or tax identification number, and telephone number.

We are relying on you to obtain all of this information as well as to review a government-issued photo identification if the client is unknown to you. We believe that most clients will understand that these measures are needed to protect against money laundering, identity theft, and other wrongdoing. Moreover, our clients should be accustomed to presenting government issued identification in air travel, in banks, and other financial services. If a client is unwilling to provide you with such information, explain the basis for our policy and insist on proper identification. If the client continues to resist, it may be an indication that the client is trying to hide something.

#### PAYMENT

In addition to identifying our clients, we must have reasonable belief as to the source of the money used in the transaction. The Company will not conduct business involving illegal funds. We must take care to identify the ownership and source of payments we receive.

Therefore, the only acceptable forms of payment will be:

- Checks payable only to the Company from the applicant which contain the bank account, routing numbers and check number preprinted. In addition, the Owner's (Individual, Trust or Company) full name and address must be on the check.
- Cashier checks with full client information.
- Transfer from trust accounts.
- Payments from insurance companies whose policies/contracts are exchanged for one issued by the Company.
- Transfers from one financial institution to another.

The following forms of payment will not be accepted:

- Currency (domestic or foreign)
- Traveler's Checks and credit card checks
- Money orders
- Other cash equivalents
- Wire transfers directly from a foreign financial center
- Checks drawn from agent or agency accounts.
- Third-party checks
- Counter Checks (aka Starter Checks)

#### SUSPICIOUS ACTIVITY

In addition, it is your responsibility to report any suspicious activity that arises during the application process. Failure to report suspicious activity is a Federal offense, and lack of knowledge about suspicious activity is not a defense. Some risk indicators to watch for:

- The applicant is reluctant to provide normal information when applying, provides minimal or fictitious information, or provides information that is difficult or expensive for the institution to verify.
- Transactions that involve an undisclosed party.
- The applicant shows no concern for the performance of the contract but is very concerned about the early cancellation.
- The applicant appears to have contracts or policies with several institutions.
- The applicant purchases contracts or policies in amounts beyond his or her apparent means.
- The applicant is making a single large premium payment, such as buying a single premium annuity and the ownership and source of funds cannot be identified.

This list is not all-inclusive. If you see activity that appears to be suspicious, report it to the Company at 800 767 7749.

# 23. Records Retention

It is important to maintain and make available upon request to the Company a record of client information collected and whether the client elected to purchase a life insurance policy or annuity. Certain documents should always be maintained. These include:

- Original sales proposals;
- A copy of any needs analysis completed during the solicitation;
- A copy of any sales material and advertisements used during the sales process;
- Any written correspondence to or from the applicants/contract owners regarding the solicitations, issuance of the contract or subsequent service of the contract;
- Documentation of phone calls to or from the applicants/contract owner addressing the above issues;
- Notes from meetings with the applicants/contract owner; and
- A copy of the signed delivery receipt.

State regulations vary regarding the length of time that client files are to be maintained. However, a general rule of thumb is to maintain all active client files indefinitely and all inactive client files for seven (7) years. Records should be maintained in accordance with prudent record keeping practices and in compliance with all federal and state privacy and security standards.

# 24. Important Phone Numbers

Our Marketing, Customer Service, Licensing and Compliance Departments welcome your questions:

PLEASE CALL 800 767 7749 FOR:	PLEASE CALL 800 990 7626 FOR:
Sales Support	General Customer Service
Product Information	Policy Information
Illustrations	New Business Support or Inquiry
General Questions	General Questions
Advertising Information	Agency Administration
Anonymous reporting of suspected fraud	

- Compliance or Market Conduct questions
- State Approvals

# Appendix A – Suitability Form

# Annuity Customer Identification & Suitability Confirmation Worksheet

Thank you for your interest in this annuity offered by Guggenheim Life and Annuity Company, doing business in California as Guggenheim Life and Annuity Insurance Company (the "Company"). Completion of this worksheet is an essential part of the application process. It helps your agent assess your insurance needs and financial objectives and also aids in ensuring compliance with the USA PATRIOT Act.

Non-Natural Owners: For a non-natural owner, such as a trust, the information on the front of this form should be relevant to the entity. On the reverse side, the Identification Verification information should be provided by the person(s) authorized to act on behalf of the entity.

If you elect <u>not</u> to provide the requested information, please be advised that the Company will <u>not</u> issue the annuity contract for which you are applying.

GENERAL INFORMATION			
Owner Name	Joint Owner Name		
Occupation	Occupation		
Place of Birth (City, State and Country)	Place of Birth (City, State and Country)		
U.S. Citizen 🛛 Yes 🖾 No	U.S. Citizen Yes No		

PRODUCT APPLYING FOR			
	Multi Year Guaranteed Annuity	Premium Amount	
	Single Premium Immediate Annuity	Product Name	
		Surrender Charge Period	

FINANCIAL INFORMATION	
Approximate Annual Household Income	Approximate Household Net Worth
\$	\$

1. Source of Income

31% - 40%

	Current Wages		Pension Pla	n 🗆	Social Security
	Investment Income		None		Required Minimum Distribution (RMD) or 72 (t)/(q) Distributions
	Other				
Coml	bined state and federa	l tax	bracket		
	0% - 9%		<b>□</b> 10%	% - 20%	□ 21% - 30%

41% - 50%

Other

2.

GU	I <b>ggenheim</b> life and a	GUGGENHEIM LIFE AND ANNUITY COMPANY In California, doing business as GUGGENHEIM LIFE AND ANNUITY INSURANCE COMPANY 401 PENNSYLVANIA PARKWAY, SUITE 300 INDIANAPOLIS, INDIANA 46280 GUGGENHEIMLIFE.COM		
3.	Why are you purchasing this product? Income Tax Deferral	<ul> <li>Check all that apply:</li> <li>Potential Growth</li> <li>Pass Assets on to Beneficiaries</li> </ul>		Preservation of Capital Flexibility
	Lifetime Income Payout	Provide Guarantees		Other
		vailable for monthly living expenses an <b>y?</b> ( <u>Examples</u> : checking, savings, mo	-	
		liquid assets: \$	ney man	
	No Do you have a Reverse Mortgage? I If Yes, please provide details:	Yes 🗆 No		
6. \	Vhat is the source of premium for this	annuity? Check all that apply:		Certificates of Deposit
	□ 401(k)	<ul> <li>Other Investments</li> </ul>		Reverse Mortgage
6a.		nalties or settlement fees of any kind a	associate	
		Source of Premium	S	urrender Charge or Penalty
	If 6a is Yes, list the amount of any surrender charges, penalties or settlement fees associated with	(Type or Company Name)		
	any source(s) of the annuity's premium. List total amount for			
	each premium source. If multiple			
	sources of premium, list each amount separately.			
6b		sed annuity would replace an existing nt will produce a substantial financial b		
7. 7a.				Yes D No ason for replacement, whether a full or

7b. Is the agent assisting you with this transaction the same agent who replaced other annuity contracts?

🗆 Yes 🗆 No

GUGGENHEIM LIFE AND ANNUITY	GUGGENHEIM LIFE AND ANNUITY COMPANY In California, doing business as GUGGENHEIM LIFE AND ANNUITY INSURANCE COMPANY 401 PENNSYLVANIA PARKWAY, SUITE 300 INDIANAPOLIS, INDIANA 46280 GUGGENHEIMLIFE.COM
<ul> <li>8. Do you now own, or have you previously owned, any of the following fina</li> <li>Certificates of Deposityrs </li> <li>Stock/Bond/Mutual Fundsyrs </li> <li>Life Insuranceyrs</li> <li>8a. Were your current investments and insurance products discussed with annuity? </li> <li>Yes </li> <li>No</li> </ul>	<ul> <li>Variable Annuityyrs</li> <li>None</li> </ul>
9. Explain how purchasing this annuity will result in a net tangible benefit	to you:
<ol> <li>Do you understand and accept that you could possibly lose some of yo end of the surrender charge period (if your cash surrender value is less</li> </ol>	
<ul> <li>11. What is your risk tolerance?</li> <li>Conservative (Cautious – Does not like to take on any risk or min</li> <li>Moderate (Comfortable exposing some assets to volitality)</li> <li>Aggressive (Attempt to achieve maximum returns – takes on additional content of the second secon</li></ul>	
<ul> <li>12. How do you anticipate taking money from this annuity? Check all that a</li> <li>Free/Systematic Withdrawals</li> <li>Required Minimum Distributions</li> <li>I don't anticipate taking any distributions</li> <li>Other: Please explain:</li></ul>	<ul><li>Income Rider</li><li>Annuitize in the Future</li></ul>
12a. How long do you plan to take money from this annuity?	
<ul> <li>13. Are you or your spouse currently in a nursing home or do you <u>plan</u> to e</li> <li>Yes <ul> <li>No</li> </ul> </li> </ul>	enter a nursing home in the next 6 months?
<ul><li>14. Have you been diagnosed with a terminal condition or advised by a phy</li><li>live? □ Yes □ No</li></ul>	ysician that you have 24 months or less to
<ol> <li>Do you anticipate a significant increase in living expenses or a signification term of this annuity?</li> <li>Yes</li> <li>No</li> <li>If Yes, please explain:</li> </ol>	

#### 16. Immediate Annuity Acknowledgement – For completion with Immediate Annuities only

The Life Only or Joint Life settlement option was selected for this immediate annuity contract. If No, skip to next Section. If Yes, please read and initial the following:

Life Only and Joint Life Disclaimer Statement - The Life Only and Joint Life options mean that payments will be made only during the life of the Annuitant(s) or joint Annuitant. After the last Annuitant's death, no further payments will be made. No payments will be made to the Annuitant's estate, beneficiary or to any other person. By initialing, I acknowledge that I fully understand this payout option and agree to its terms: \_\_\_\_\_Annuitant Initials \_\_\_\_\_\_Joint Annuitant Initials

CUS	CUSTOMER IDENTIFICATION VERIFICATION - TYPE OF GOVERNMENT-ISSUED PHOTO ID					
	Drivers License	State of Issue	DL Number	Expiration Date		
	Passport	Country of Issue	Number	Expiration Date		
	Other	State/Country of Issue	Number	Expiration Date		
	An unexpired government-issued photo ID is not available					
JOI	NT OWNER'S VE	RIFICATION				
	Drivers License	State of Issue	DL Number	Expiration Date		
	Passport	Country of Issue	Number	Expiration Date		
	Other	State/Country of Issue	Number	Expiration Date		
An unexpired government-issued photo ID is not available						

#### OWNER'S CONFIRMATION

By signing below, I acknowledge that the information I provided on this form, regarding my financial status, tax status, investment objectives, identification information and any other information requested by my agent is complete and accurate to the best of my knowledge. I further acknowledge that neither the Company nor its representatives offer legal or tax advice and that I have been advised to consult my own personal attorney or tax advisor on any tax matters. I acknowledge that I have been informed of various features of the annuity such as the potential surrender period and surrender charge, potential tax penalties upon sale, exchange, surrender or annuitization, potential charges and features of riders. I believe that the annuity for which I am applying is suitable according to my insurance needs and/or financial objectives.

#### Was your decision to purchase this annuity based on your agent's recommendation? Yes No

Owner's Signature

Joint Owner's Signature \_\_\_\_\_

AGENT'S CONFIRMATION	

By signing below, I acknowledge that I have made a reasonable effort to obtain information from the Owner concerning the Owner(s) financial status, tax status, investment objectives and other information considered reasonable. It is my belief that based on the information the Owner provided and based on all the circumstances known to me at the time the recommendation was made, the annuity being applied for, based on my recommendation is suitable for the Owner(s) insurance needs and/or financial objectives. In addition, I have verified the identity of the Owner(s) and believe the information the Owner(s) provided to me regarding his or her identity is true and accurate.

Was the owner's decision to purchase this annuity based on your recommendation? 
Yes No

Agent's Signature \_

Date\_

Date

Date

GUGGENHEIM LIFE AND ANNUITY COMPANY In California, doing business as GUGGENHEIM LIFE AND ANNUITY INSURANCE COMPANY 401 PENNSYLVANIA PARKWAY, SUITE 300 INDIANAPOLIS, INDIANA 46280 GUGGENHEIMLIFE.COM

# Appendix B – Minnesota Disclosures

### Minnesota Marketing and Solicitation Statute and Form

Pursuant to Minnesota State Statute Section 60K.46, unless the client personally knows the identity of the agent and has awareness of their insurance business, or if the client initiated the contact, or if the initial personal contact is made by telephone, or if the attempted sale takes place at the agent's place of business, the agent must provide the following before a personal insurance or annuity solicitation:

- the name of the person that initiated the contact;
- the name of the producer, general agency, or insurer that the agent represents; and
- the fact that the agent, agency, or insurer is in the business of conducting insurance.

The Company provides a form that agents may use for this purpose. A copy of this form is attached to this APPENDIX B and an executed copy of this form must be included along with all annuity applications submitted to the Company from agents soliciting business in Minnesota.

GUGGENHEIM LIFE AND ANNUITY COMPANY In California, doing business as GUGGENHEIM LIFE AND ANNUITY INSURANCE COMPANY 401 PENNSYLVANIA PARKWAY, SUITE 300 INDIANAPOLIS, INDIANA 46280 GUGGENHEIMLIFE.COM

Disclosure Statement - Minnesota	
To: Prospective Minnesota Client (please print)	
From: Agent (please print)	
Name of Producer / General Agency	
Represented by Agent (if applicable)	
Pursuant to Minnesota Statute 60K.46, prior to making any offer to to advise you, in writing, that I am an appointed producer with GUC the person who initiated contact with you for the purpose of this sa	GGENHEIM LIFE AND ANNUITY COMPANY. The name of
By signing below, I acknowledge receipt of this Disclosure Stateme	ent and that I have read and understand its contents.
Signature of Prospective Minnesota Client	Date

Signature of Agent / Agent No	Date

# Appendix C - California Disclosures

# Marketing and Advertising Requirements of California and Forms

FOR PRODUCERS MARKETING TO RESIDENTS IN CALIFORNIA: California Insurance Code Sections 789.8 through 789.10 impose additional requirements on advertising practices that target senior citizens. Unless otherwise noted, California defines senior citizens as persons age 65 and older. The following is a reminder of your responsibilities when marketing to seniors in California.

#### SALES PRESENTATIONS

Any person who meets with a senior in the senior's home, including an agent, broker, producer, or representative who offers life insurance or annuities for sale, or generates leads for sale to senior insureds (aged 65 and older) or prospective insureds in the senior's home, must follow the requirements outlined below.

#### **Requirements Before the Visit:**

You must deliver a Company-approved notice, or one that is "substantially similar," *in writing* to the senior no less than 24 hours prior to the initial meeting in the senior's home. California mandates that the entire form be in 14-point font. It is the agent's responsibility to use either a company-approved notice or one which is "substantially similar" to that required by California law. Please be aware that if agents use a Company name or product on this disclosure form, the entire form must be reviewed and approved as advertising by the Company's home office prior to use.

If the senior has an existing business relationship with an insurance agent and requests a meeting with the agent in his or her home the same day, the notice shall be delivered to the senior prior to the meeting.

Please note that no sale or order for the sale of a life insurance policy, annuity contract or long-term care insurance policy may be made at the residence of a senior, either in person or by telephone, by using any plan, scheme or ruse that misrepresents the true status or mission of the contact.

#### **Requirements During the Visit:**

Upon meeting the senior in his or her home and before making any statement (other than a greeting) or asking the senior any questions, agents, producers or representatives must state:

- 1) That the purpose for the initial visit, or any follow-up visit, is to sell insurance;
- 2) The names and titles of all persons arriving at the senior's home; and
- 3) The name(s) of the insurer(s) represented by the person.

In addition, each person meeting with a senior shall provide him or her with a business card or other written identification that includes a name, business address, telephone number, and an insurance license number, if applicable. Should the senior end the discussion and ask the agent to leave, he or she *must* do so immediately.

#### ADVERTISEMENTS

Any advertisement or other device that is directed toward individuals aged 65 and older, which is designed to produce leads based on a response from a potential insured, shall *prominently* disclose that an agent may contact the applicant if that is the fact.

GUGGENHEIM LIFE AND ANNUITY COMPANY In California, doing business as GUGGENHEIM LIFE AND ANNUITY INSURANCE COMPANY 401 PENNSYLVANIA PARKWAY, SUITE 300 INDIANAPOLIS, INDIANA 46280 GUGGENHEIMLIFE.COM

In addition, the following requirements, previously only applicable to disability insurance, now apply to life, annuity and long-term care insurance product sales to seniors:

No insurer, agent, broker, solicitor, or other person or other entity shall solicit persons aged 65 and older in this state for the purchase of disability insurance, life insurance, or annuities, through the use of a true or fictitious name, which is deceptive or misleading with regard to the status, character, or proprietary or representative capacity of the entity or person, or to the true purpose of the advertisement.

For purposes of this section, an advertisement includes envelopes, stationery, business cards or other materials designed to describe and encourage the purchase of a policy or certificate of disability insurance, life insurance, or an annuity.

Finally, in addition to any other prohibition on untrue, deceptive, or misleading advertisements, no advertisement for an event where insurance products will be offered for sale may use the terms "seminar," "class," "informational meeting," or substantially equivalent terms to characterize the purpose of the public gathering or event unless it includes the words "and insurance sales presentation" immediately following those terms in the same type size and font.

#### MEDI-CAL

An annuity may not be sold to any senior in California in which the senior's purpose in purchasing the annuity is to affect Medi-Cal eligibility. While the state of California allows for exceptions to this rule, please note that Guggenheim Life does not.

# California Disclosure Statement

To:

Prospective California Client (please print)

From:\_\_

Agent (please print)

Pursuant to California Insurance Code 789.8, in the event that I offer to sell you any life insurance or annuity product, I am required to advise you, in writing that the sale or liquidation of any stock, bond, IRA, certificate of deposit, mutual fund, annuity or other asset to fund the purchase of life insurance and/or an annuity, may have tax consequences, early withdrawal penalties or other costs or penalties as a result of the sale or liquidation.

You, or your duly appointed representative, may wish to consult independent legal and/or financial advice before selling or liquidating any assets and prior to purchasing life insurance and/or an annuity from me.

By signing below, I acknowledge receipt of this Disclosure Statement and that I have read and understand its contents.

Signature of Prospective California Client or Representative		Date	
Signature of Agent	License Number	Date	

# Important Notice: Pursuant to California Insurance Code 789.10(a)

Any person who meets with a senior (65 years of age or older) in the senior's home is required to deliver a notice in writing to the senior no less than 24 hours prior to that individual's initial meeting in the senior's home. If the senior has an existing insurance relationship with an agent and requests a meeting with the agent in the senior's home the same day, a notice shall be delivered to the senior prior to the meeting.

	Appointment Date (	(month/day/year)	) Time	e AM/PM
--	--------------------	------------------	--------	---------

a) During this visit or a follow-up visit, you will be given a sales presentation on the following (indicate all that apply):

Life insurance, including annuities

□ Other insurance products (specify)\_\_\_

- b) You have the right to have other persons present at the meeting, including family members, financial advisors or attorneys.
- c) You have the right to end the meeting at any time.

- d) You have the right to contact the Department of Insurance for information or to file a complaint. The consumer assistance telephone number is 800 927 4357 or 213 897 8921.
- e) The following individuals will be coming to your home to talk about insurance or to gather information for a follow-up visit to sell insurance:

Attendee's Name
Business Address
Telephone Number
CA Agent # (if applicable)

# AGENT SIGNATURE

Agent Signature\_\_\_\_\_ Date\_\_\_\_\_

# PROSPECTIVE CLIENT SIGNATURE

By signing this form, I acknowledge that this notice was delivered to me no less than 24 hours prior to the meeting time shown on this form, or was provided to me prior to the meeting if the agent has an existing relationship with me.

Signature of Prospective Client	Date
0	

# Appendix D – Privacy and Security of Resident of Massachusetts and Forms

#### PRIVACY AND SECURITY OF RESIDENTS OF MASSACHUSETTS

In 2010, the Commonwealth of Massachusetts implemented additional security requirements applicable to personal information of residents of the Commonwealth which is received by agents of the Company.

Massachusetts regulation 201 CMR 17.00 requires the following:

Every person that owns or licenses personal information about a resident of the Commonwealth shall develop, implement, and maintain a comprehensive information security program that is written in one or more readily accessible parts and contains administrative, technical and physical safeguards that are appropriate to

- a) the size, scope and type of business of the person obligated to safeguard the personal information under such comprehensive information security program;
- b) the amount of resources available to such person;
- c) the amount of stored data; and
- d) the need for security and confidentiality of both consumer and employee information.

The safeguards contained in such program must be consistent with the safeguards for protection of personal information and information of a similar character set forth in any state or federal regulations by which the person who owns or licenses such information may be regulated.

For your reference, included in this **Appendix D** are the following:

- a) a copy of Massachusetts Regulation 201 CMR 17.00; and
- b) a Certification of Compliance that
  - i. must be signed by all agents writing business in Massachusetts and
  - ii. returned to the Company.201 CMR 17:00.

# STANDARDS FOR THE PROTECTION OF PERSONAL INFORMATION OF RESIDENTS OF THE COMMONWEALTH

Section:

- 17.01: Purpose and Scope
- 17.02: Definitions
- 17.03: Duty to Protect and Standards for Protecting Personal Information
- 17.04: Computer System Security Requirements
- 17.05: Compliance Deadline

GUGGENHEIM LIFE AND ANNUITY COMPANY In California, doing business as GUGGENHEIM LIFE AND ANNUITY INSURANCE COMPANY 401 PENNSYLVANIA PARKWAY, SUITE 300 INDIANAPOLIS, INDIANA 46280 GUGGENHEIMLIFE.COM

#### Page 1 of 5

#### 17.01 PURPOSE AND SCOPE

#### (1) Purpose

This regulation implements the provisions of M.G.L. c. 93H relative to the standards to be met by persons who own or license personal information about a resident of the Commonwealth of Massachusetts. This regulation establishes minimum standards to be met in connection with the safeguarding of personal information contained in both paper and electronic records. The objectives of this regulation are to insure the security and confidentiality of customer information in a manner fully consistent with industry standards; protect against anticipated threats or hazards to the security or integrity of such information; and protect against unauthorized access to or use of such information that may result in substantial harm or inconvenience to any consumer.

#### (2) Scope

The provisions of this regulation apply to all persons that own or license personal information about a resident of the Commonwealth.

#### 17.02: DEFINITIONS

The following words as used herein shall, unless the context requires otherwise, have the following meanings:

**Breach of security**, the unauthorized acquisition or unauthorized use of unencrypted data or, encrypted electronic data and the confidential process or key that is capable of compromising the security, confidentiality, or integrity of personal information, maintained by a person or agency that creates a substantial risk of identity theft or fraud against a resident of the commonwealth. A good faith but unauthorized acquisition of personal information by a person or agency, or employee or agent thereof, for the lawful purposes of such person or agency, is not a breach of security unless the personal information is used in an unauthorized manner or subject to further unauthorized disclosure.

Electronic, relating to technology having electrical, digital, magnetic, wireless, optical, electromagnetic or similar capabilities.

**Encrypted**, the transformation of data into a form in which meaning cannot be assigned without the use of a confidential process or key.

**Owns or licenses,** receives, stores, maintains, processes, or otherwise has access to personal information in connection with the provision of goods or services or in connection with employment

**Person**, a natural person, corporation, association, partnership or other legal entity, other than an agency, executive office, department, board, commission, bureau, division or authority of the Commonwealth, or any of its branches, or any political subdivision thereof.

**Personal information**, a Massachusetts resident's first name and last name or first initial and last name in combination with any one or more of the following data elements that relate to such resident: (a) Social Security number; (b) driver's license number or state-issued identification card number; or (c) financial account number, or credit or debit card number, with or without any required security code, access code, personal identification number or password, that would permit access to a resident's financial account; provided, however, that "Personal information" shall not include information that is lawfully obtained from publicly available information, or from federal, state or local government records lawfully made available to the general public.

GUGGENHEIM LIFE AND ANNUITY COMPANY In California, doing business as GUGGENHEIM LIFE AND ANNUITY INSURANCE COMPANY 401 PENNSYLVANIA PARKWAY, SUITE 300 INDIANAPOLIS, INDIANA 46280 GUGGENHEIMLIFE.COM

#### Page 2 of 5

**Record or Records**, any material upon which written, drawn, spoken, visual, or electromagnetic information or images are recorded or preserved, regardless of physical form or characteristics.

**Service provider**, any person that receives, stores, maintains, processes, or otherwise is permitted access to personal information through its provision of services directly to a person that is subject to this regulation.

#### 17.03: DUTY TO PROTECT AND STANDARDS FOR PROTECTING PERSONAL INFORMATION

- (1) Every person that owns or licenses personal information about a resident of the Commonwealth shall develop, implement, and maintain a comprehensive information security program that is written in one or more readily accessible parts and contains administrative, technical, and physical safeguards that are appropriate to
  - a) the size, scope and type of business of the person obligated to safeguard the personal information under such comprehensive information security program;
  - b) the amount of resources available to such person;
  - c) the amount of stored data; and
  - d) the need for security and confidentiality of both consumer and employee information. The safeguards contained in such program must be consistent with the safeguards for protection of personal information and information of a similar character set forth in any state or federal regulations by which the person who owns or licenses such information may be regulated.
- (2) Without limiting the generality of the foregoing, every comprehensive information security program shall include, but shall not be limited to:
  - a) Designating one or more employees to maintain the comprehensive information security program;
  - b) Identifying and assessing reasonably foreseeable internal and external risks to the security, confidentiality, and/or integrity of any electronic, paper or other records containing personal information, and evaluating and improving, where necessary, the effectiveness of the current safeguards for limiting such risks, including but not limited to:
    - 1. ongoing employee (including temporary and contract employee) training;
    - 2. employee compliance with policies and procedures; and
    - 3. means for detecting and preventing security system failures.
  - c) Developing security policies for employees relating to the storage, access and transportation of records containing personal information outside of business premises.
  - d) Imposing disciplinary measures for violations of the comprehensive information security program rules.
  - e) Preventing terminated employees from accessing records containing personal information.
  - f) Oversee service providers, by:
    - Taking reasonable steps to select and retain third-party service providers that are capable of maintaining appropriate security measures to protect such personal information consistent with these regulations and any applicable federal regulations; and

GUGGENHEIM LIFE AND ANNUITY COMPANY In California, doing business as GUGGENHEIM LIFE AND ANNUITY INSURANCE COMPANY 401 PENNSYLVANIA PARKWAY, SUITE 300 INDIANAPOLIS, INDIANA 46280 GUGGENHEIMLIFE.COM

Page 3 of 5

- 2. Requiring such third-party service providers by contract to implement and maintain such appropriate security measures for personal information; provided, however, that until March 1, 2012, a contract a person has entered into with a third party service provider to perform services for said person or functions on said person's behalf satisfies the provisions of 17.03(2)(f)(2) even if the contract does not include a requirement that the third party service provider maintain such appropriate safeguards, as long as said person entered into the contract no later than March 1, 2010.
- g) Reasonable restrictions upon physical access to records containing personal information, and storage of such records and data in locked facilities, storage areas or containers.
- Regular monitoring to ensure that the comprehensive information security program is operating in a manner reasonably calculated to prevent unauthorized access to or unauthorized use of personal information; and upgrading information safeguards as necessary to limit risks.
- i) Reviewing the scope of the security measures at least annually or whenever there is a material change in business practices that may reasonably implicate the security or integrity of records containing personal information.
- j) Documenting responsive actions taken in connection with any incident involving a breach of security, and mandatory post-incident review of events and actions taken, if any, to make changes in business practices relating to protection of personal information.

#### 17.04: COMPUTER SYSTEM SECURITY REQUIREMENTS

Every person that owns or licenses personal information about a resident of the Commonwealth and electronically stores or transmits such information shall include in its written, comprehensive information security program the establishment and maintenance of a security system covering its computers, including any wireless system, that, at a minimum, and to the extent technically feasible, shall have the following elements:

- (1) Secure user authentication protocols including:
  - a) Control of user IDs and other identifiers;
  - b) A reasonably secure method of assigning and selecting passwords, or use of unique identifier technologies, such as biometrics or token devices;
  - c) Control of data security passwords to ensure that such passwords are kept in a location and/or format that does not compromise the security of the data they protect;
  - d) Restricting access to active users and active user accounts only; and
  - e) Blocking access to user identification after multiple unsuccessful attempts to gain access or the limitation placed on access for the particular system;
- (2) Secure access control measures that:
  - a) Restrict access to records and files containing personal information to those who need such information to perform their job duties; and
  - b) Assign unique identifications plus passwords, which are not vendor supplied default passwords, to each person with computer access, that are reasonably designed to maintain the integrity of the security of the access controls;

GUGGENHEIM LIFE AND ANNUITY COMPANY In California, doing business as GUGGENHEIM LIFE AND ANNUITY INSURANCE COMPANY 401 PENNSYLVANIA PARKWAY, SUITE 300 INDIANAPOLIS, INDIANA 46280 GUGGENHEIMLIFE.COM

Page 4 of 5

- (3) Encryption of all transmitted records and files containing personal information that will travel across public networks, and encryption of all data containing personal information to be transmitted wirelessly.
- (4) Reasonable monitoring of systems, for unauthorized use of or access to personal information;
- (5) Encryption of all personal information stored on laptops or other portable devices;
- (6) For files containing personal information on a system that is connected to the Internet, there must be reasonably up-todate firewall protection and operating system security patches, reasonably designed to maintain the integrity of the personal information.
- (7) Reasonably up-to-date versions of system security agent software which must include malware protection and reasonably up-to-date patches and virus definitions, or a version of such software that can still be supported with up-to-date patches and virus definitions, and is set to receive the most current security updates on a regular basis.
- (8) Education and training of employees on the proper use of the computer security system and the importance of personal information security.

#### 17.05: COMPLIANCE DEADLINE

(1) Every person who owns or licenses personal information about a resident of the Commonwealth shall be in full compliance with 201 CMR 17.00 on or before March 1, 2010.

REGULATORY AUTHORITY 201 CMR 17.00: M.G.L. c. 93H

GUGGENHEIM LIFE AND ANNUITY COMPANY In California, doing business as GUGGENHEIM LIFE AND ANNUITY INSURANCE COMPANY 401 PENNSYLVANIA PARKWAY, SUITE 300 INDIANAPOLIS, INDIANA 46280 GUGGENHEIMLIFE.COM

#### Page 5 of 5

# Certification of Compliance with Massachusetts Security Regulation -

### 201 CMR 17.00

I, \_\_\_\_\_\_\_ {NAME OF AGENT}, do hereby represent and certify to GUGGENHEIM LIFE AND ANNUITY COMPANY ("Guggenheim Life"), as follows:

- I am a duly appointed producer with Guggenheim Life who has, or intends to, submit business to the company on clients who reside in the Commonwealth of Massachusetts.
- As part of my appointment with Guggenheim Life, I have received, reviewed, a copy of Guggenheim Life's Business Guidelines and have specifically reviewed Appendix D of that document, concerning Privacy and Security of Residents of Massachusetts, and the complete text of Massachusetts Regulation 201 CMR 17.00 contained therein.
- With respect to all information collected by me or in my possession as part of my business activities on behalf of Guggenheim Life, which qualifies as "Personal Information" about a resident of the Commonwealth of Massachusetts (as such term is defined in 201 CMR 17.00), I hereby certify that I have, in all respects, complied with the requirements of that Regulation in terms of establishing and maintaining a comprehensive information security program, compliant with the standards set forth in Sections 17.03 and 17.04 of that Regulation.

I understand that, by affixing my signature to this document, I am certifying to my compliance in all respects with 201 CMR 17.00 as regards any Personal Information I either own or license on residents of the Commonwealth, and agree that Guggenheim Life may rely on this certification, if required to establish its own responsibility for legal compliance with this Regulation with regard to any Personal Information submitted to Guggenheim Life by me, as its appointed producer.

Signature of Agent/Producer\_\_\_\_\_

Print Name\_

Date Signed\_

# **Business Guidelines Certification**

As a representative of Guggenheim Life and Annuity Company (the "Company" or "Guggenheim"), it is important that you understand our Company's guidelines on sales suitability, regulatory compliance and market conduct. Our Business Guidelines are designed to give you an overview of our guidelines. Agents, and the companies they represent, are being held by the public to a very high standard.

By accepting appointment with our Company, you are agreeing to be bound by the provisions of the guidelines which have been adopted by our Company.

If you should have any questions about any of the material included in this guide, please feel free to call the Marketing Department at 800 767 7749.

Please complete the information below and return this certification along with your contracting paperwork and forms.

#### AGENT STATEMENT

By signing below, I acknowledge that I have reviewed this document in its entirety and that I agree to be bound by the provisions contained in this document, as a condition of being appointed as an agent of the Company.

Signature of Agent	_Date
Printed Agent Name	
Marketing Organization Affiliation	